

### Santander Bank

# Growing Personal Savings (GPS) Tracker

Q1 2024



### © Key Findings

Americans with higher levels of savings are more likely to be engaged with their accounts and use a greater variety of professional financial services and accounts.



Among Americans with savings goals, a majority are saving \$300 or less every month. **3** Savings accounts that tend to pay more interest are being underutilized by savers, though medium and higher savers are more likely to take advantage of these accounts to grow their savings.

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Those with lower levels of financial knowledge were earning less interest on their savings.

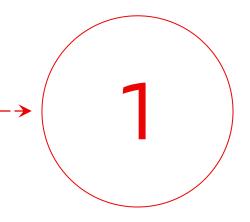
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While the majority of Americans plan to save at least some portion of their tax refunds this year, only 16 percent of Americans actually did last year.



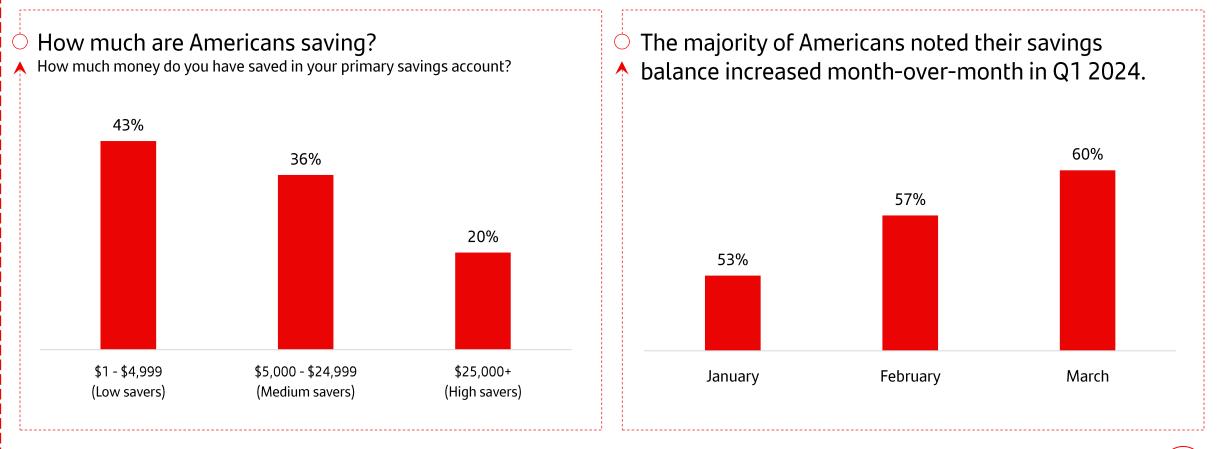
Not everyone may be familiar with the term "Loud Budgeting," but a growing number of Americans – particularly among younger generations – are doing it.

# Snapshot of Savings in America



#### Assessing America's Savings Status

Americans are trying to save, with more than half showing steady month-over-month increases.



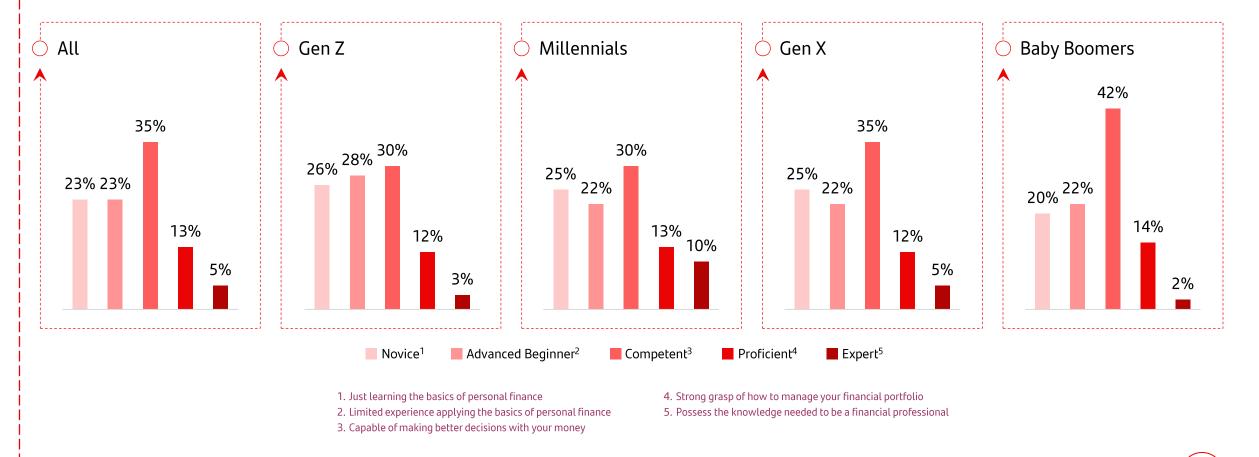
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#### Or Americans Agree Their Financial Knowledge Is Lacking

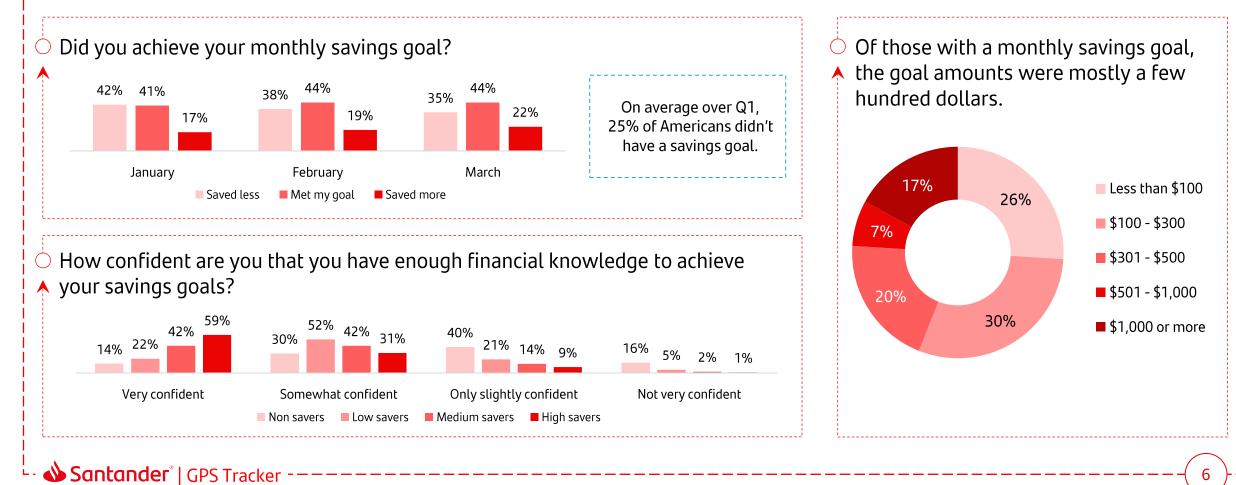
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Across every generation, about 8 in 10 Americans rate their financial knowledge below proficient, demonstrating a lack of financial knowledge that can hamper savings growth.



#### Onthly Savings Goals Are Sometimes Met, Rarely Exceeded and Remain Small

For Americans with savings goals, the majority are saving \$300 or less each month. Americans' confidence in achieving their savings goals grows with more financial knowledge.



#### Or Americans' Savings Goals Are Static and Too Susceptible to Unexpected Costs

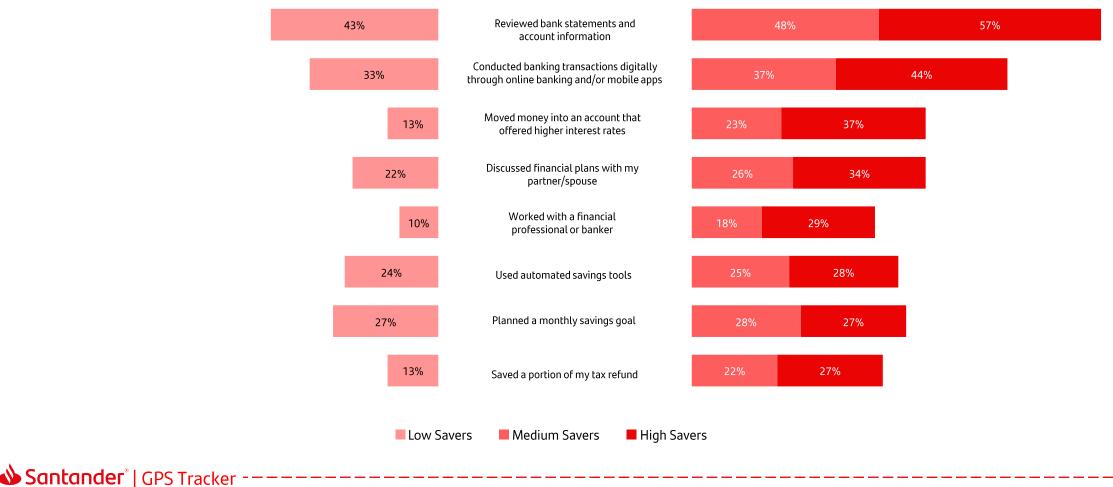
While 86% of Americans believe the average person doesn't save enough, their savings goals change infrequently and can be vulnerable to unexpected costs or strained by financial commitments.

	All	Low Savers	Medium Savers	High Savers	Unexpected expenses       56%         Too many expenses or financial commitments       36%
Home ownership	22%	21%	23%	19%	Splurging on unnecessary purchases Health expenses Change in income or job layoff Not having a set monthly budget to guide me Other What events would most likely encourage you to save more each month? Paying off loan or debt None of the above - my savings goal stays the same A raise or promotion Splurging on unnecessary purchases 19% 19% 10% 56% Starting a set monthly budget to guide me Other Splurging off loan or debt A raise or promotion Splurging off loan or debt A raise or promotion Splurging off loan or debt
Education/tuition for myself or someone in my household	51%	57%	50%	47%	
Emergency Fund	51%	57%	50%	47%	
Entertainment & experiences (e.g. vacations)	24%	25%	25%	27%	
Retirement	48%	43%	57%	66%	Receiving an inheritance 21% Major life event 19% Changing of the calendar year 5%

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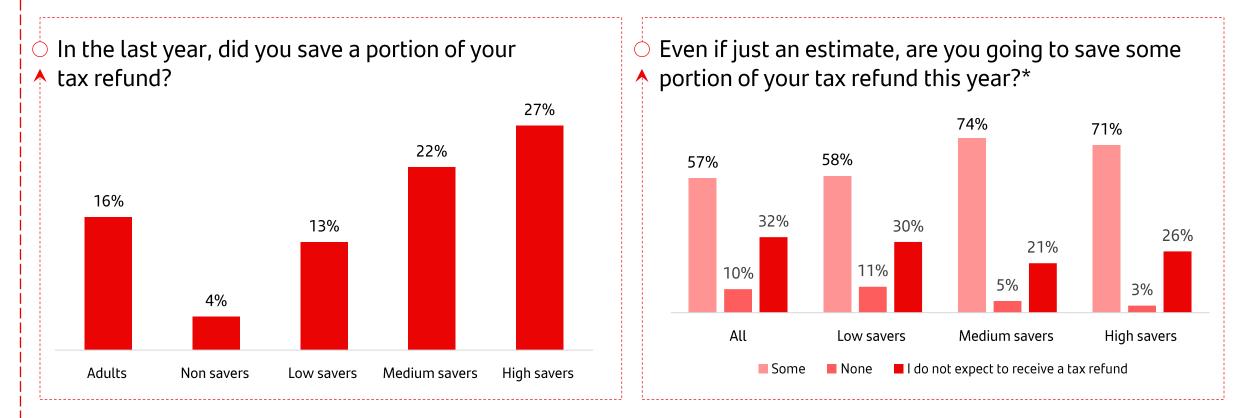
#### Strong Savers Are More Likely to Engage in Specific Financial Habits

High savers are more likely to be engaged with their account and use professional financial services and tools.



#### Plans for Tax Refunds Are Misaligned with Past Savings Behavior

Last year 16% of Americans saved some of their tax refund. This year, more than half plan to save at least some of it, with high and medium savers more likely to do so.



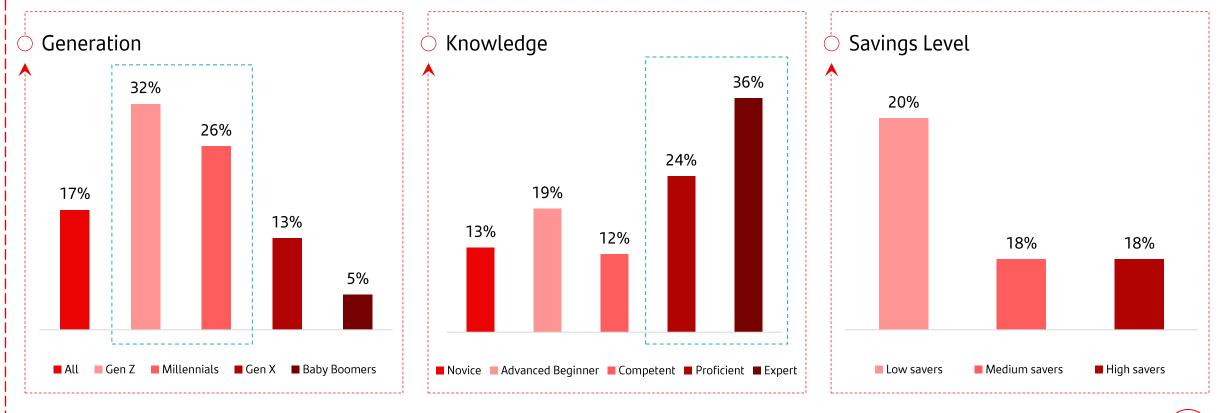
\*Derived from asking respondents "Even if just an estimate, approximately how much of your tax refund are you planning to save this year?"

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#### Younger Americans Use Social Media for Financial Info, Not Impacting Savings

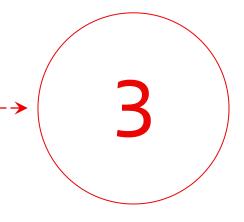
While some generations turn to social media for financial advice more often, it has little effect on savings level.

In the last 12 months, I have searched social media (TikTok, YouTube, Instagram, etc.) to learn more about financial topics.



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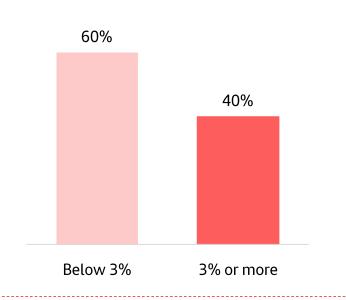
## © Opportunities to Grow Savings

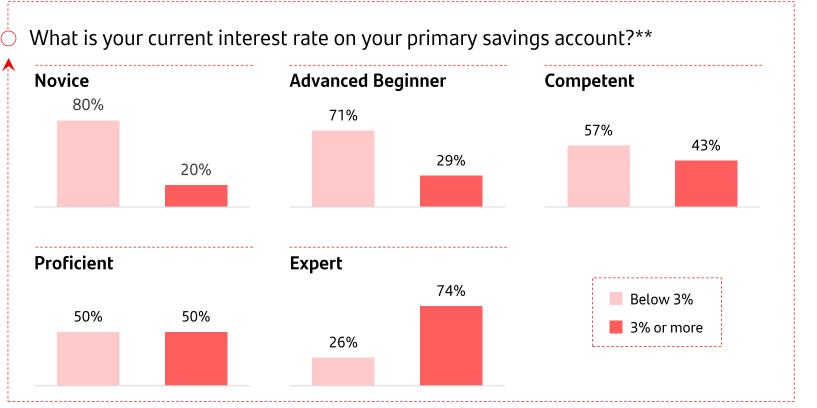


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The more Americans' financial knowledge grows, the more likely they are to be earning more interest on their primary savings accounts. Overall, 21% do not know what level of interest they are earning\*.

 Of those that know their interest rate
 on their primary saving account, the majority are earning less than 3%.





\*The percentage of those who do not know their rate rapidly declined with financial knowledge. 33% of those who described their financial knowledge level as novice did not know the rate on their primary savings. Only 6% of those who described their financial knowledge as expert did not know their rate.

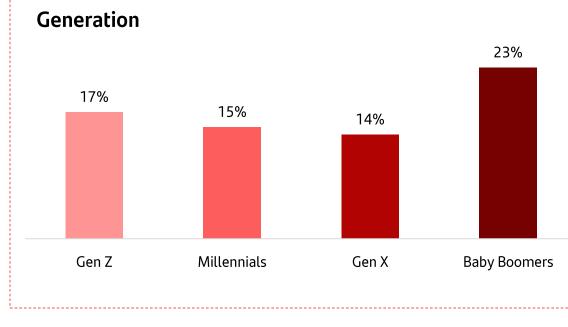
\*\*Only assesses Americans that know their interest rate, or 79% of total respondents.

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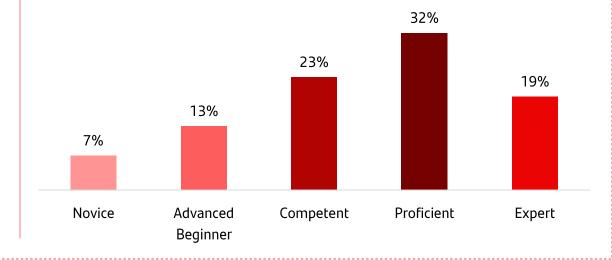
#### Prew Americans Take Advantage of Higher Rates, Limiting Their Savings Growth

Most Americans are not moving money to earn more. Only 18% of Americans moved money into any account that offered a higher interest rate in the last 12 months. Those with higher levels of financial knowledge were the most likely to have done so.

In the past 12 months, I moved money into any account that offered a higher interest rate.

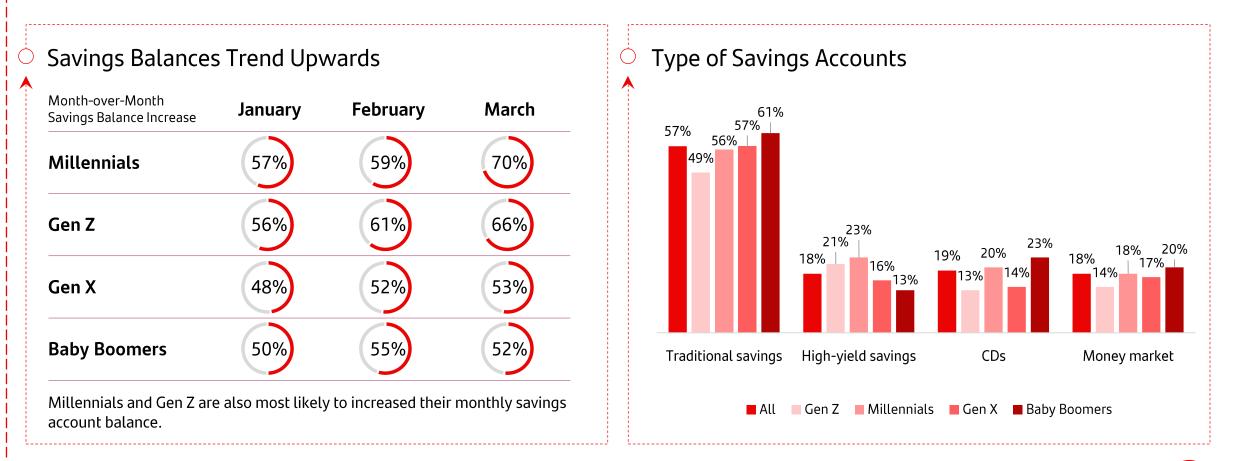






#### Accounts That Pay More Interest Are Underutilized Accounts That Pay More Interest Are Unde

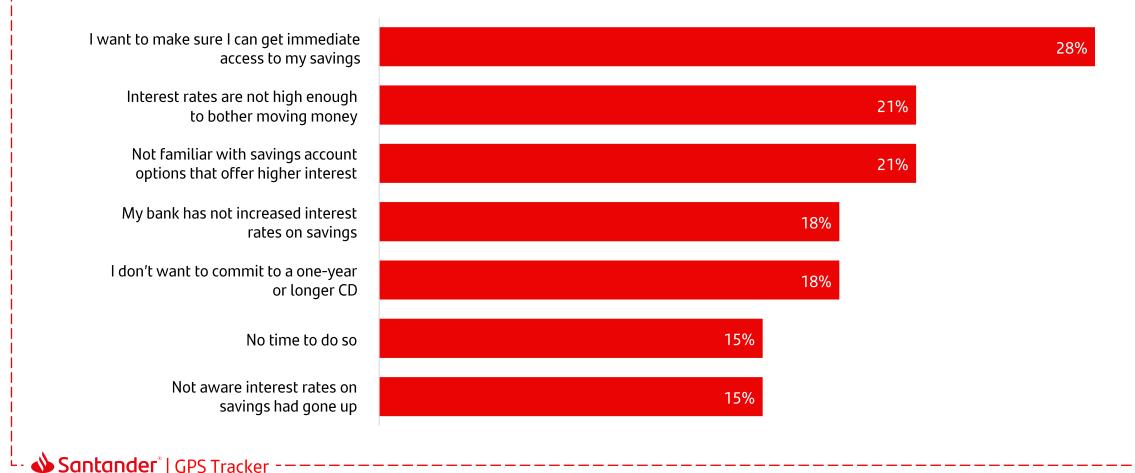
Few Americans are using accounts, such as high-yielding savings accounts and CDs, that typically earn more interest over time.



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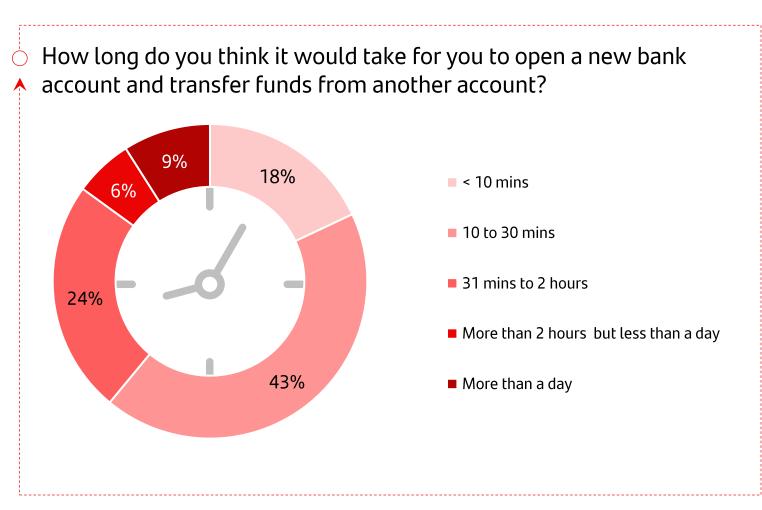
#### Common Misconceptions Undermine Savings Growth

When asked why Americans have not moved money into a higher-rate accounts of some kind, their reasoning does not reflect modern banking capabilities and accessibility.



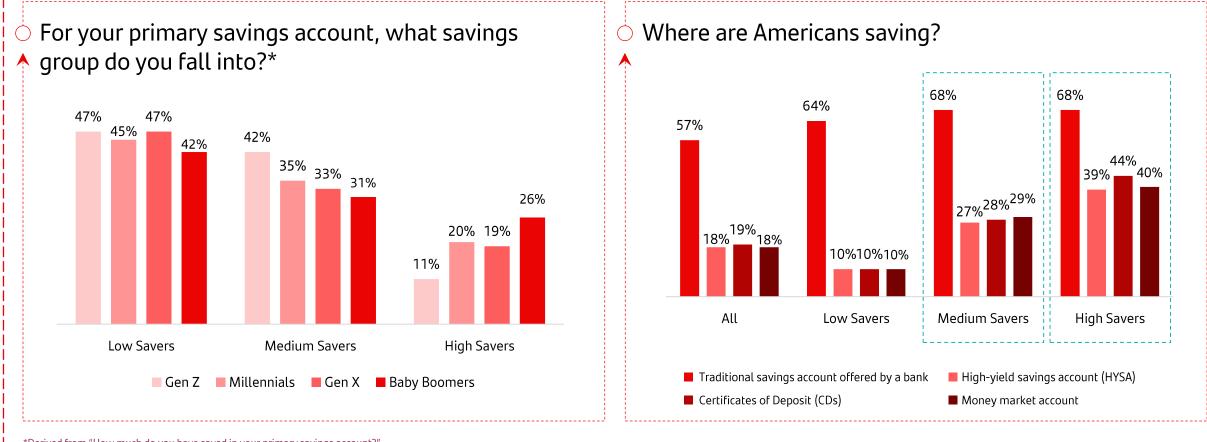
#### A Race Against the Clock? Americans Believe Opening a New Account Takes Too Much Time

4 in 5 Americans perceive opening a bank account to be a time-consuming burden, but that may not be the case.



#### Stronger Savers Use Higher-Rate Accounts for Greater Returns

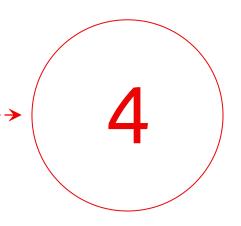
Higher-rate accounts are utilized by medium and high-savers—2x to 4x more often than low savers.



\*Derived from "How much do you have saved in your primary savings account?"

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## © Loud Budgeting & Its Impact on Financial Behaviors



#### "Loud Budgeting" Is Happening, Particularly Among Younger Americans

Loud budgeting\* entered onto the scene as the latest trend in personal finance.

While more than half of all Americans are Loud Budgeting, only 1 in 4 are familiar with the term. Americans are prolific Loud Budgeters without realizing it, especially among younger generations. In the past 12 months, I have let others know I cannot do something due to my financial situation. 64% 59% 57% 56% 47% All Gen X **Baby Boomers** Gen Z Millennials am familiar with the term Loud Budgeting. 44% 36% 27% 23% 14% Gen Z All Millennials Gen X **Baby Boomers** 

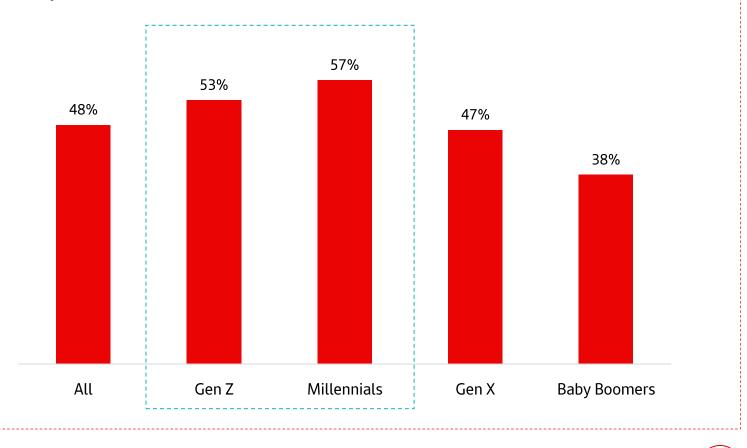
\*In the study, those engaging in Loud Budgeting have, in the past 12 months, let others know they cannot do something (e.g. attend a dinner/concert or go on a trip) due to their financial situation.

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#### A Rewriting of Personal Finance Norms?

The taboo of discussing finances with family and friends is dissipating rapidly. Nearly half of Americans feel comfortable doing so. Comfort is highest among younger Americans.

I feel comfortable discussing my budget/financial goals with
 family and friends.



#### Methodology

**Q1 2024 Growing Personal Savings (GPS) Study:** This research on growing personal savings, conducted by Morning Consult on behalf of Santander Bank, surveyed 2,203 American adults.

This Q1 study was conducted between March 16-18, 2024. The interviews were conducted online, and the margin of error is +/- 2 percentage points for the total audience at a 95% confidence level. This data was weighted to target population proportions for a representative sample based on age gender, ethnicity, region, and education. Percentages may not 100 due to rounding.

Monthly measures were based on additional monthly survey pulses, conducted by Morning Consult on behalf of Santander Bank, of ~2,200 Americans adults. The monthly iterations were conducted January 17-19 (2,200 adults), February 16-18 (2,202 adults), and March 15-17 (2,205 adults) to measure month-over-month changes.

The interviews were conducted online, and the margin of error is +/- 2 percentage points for the total audience at a 95% confidence level. This data was weighted to target population proportions for a representative sample based on age gender, ethnicity, region, and education. Percentages may not 100 due to rounding.



#### Out Santander Bank

**Santander Bank, N.A.** is one of the country's leading retail and commercial banks, with \$102 billion in assets. With its corporate offices in Boston, the Bank's more than 5,100 employees and more than 1.8 million customers are principally located in Massachusetts, New Hampshire, Connecticut, Rhode Island, New York, New Jersey, Pennsylvania and Delaware. The Bank is a wholly-owned subsidiary of Madrid-based Banco Santander, S.A. (NYSE: SAN), recognized as one of the world's most admired companies by Fortune Magazine in 2024, with approximately 166 million customers in the U.S., Europe, and Latin America. It is overseen by Santander Holdings USA, Inc., Banco Santander's intermediate holding company in the U.S. For more information on Santander Bank, please visit www.santanderbank.com.



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