

Fixed Income Investor Presentation

Third Quarter 2020

November 9, 2020

### **DISCLAIMER**

This presentation of Santander Holdings USA, Inc. ("SHUSA") contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 regarding the financial condition, results of operations, business plans and future performance of SHUSA. Words such as "may," "could," "should," "will," "believe," "expect," "anticipate," "estimate," "intend," "plan," "goal" or similar expressions are intended to indicate forward-looking statements.

In this presentation, we may sometimes refer to certain non-GAAP figures or financial ratios to help illustrate certain concepts. These ratios, each of which is defined in this document, if utilized, may include Pre-Tax Pre-Provision Income, the Tangible Common Equity to Tangible Assets Ratio, and the Texas Ratio. This information supplements our results as reported in accordance with GAAP and should not be viewed in isolation from, or as a substitute for, our GAAP results. We believe that this additional information and the reconciliations we provide may be useful to investors, analysts, regulators and others as they evaluate the impact of these items on our results for the periods presented due to the extent to which the items are indicative of our ongoing operations. Where applicable, we provide GAAP reconciliations for such additional information. The enhanced prudential standards mandated by Section 165 of the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "DFA") (the "Final Rule") were enacted by the Board of Governors of the Federal Reserve System (the "Federal Reserve") to strengthen regulatory oversight of foreign banking organizations ("FBOs"). Under the Final Rule, FBOs with over \$50 billion of U.S. Non-branch assets, including Santander, were required to consolidate U.S. subsidiary activities under an intermediate holding company ("IHC"). Due to its U.S. non-branch total consolidated asset size, Santander is subject to the Final Rule. As a result of this rule, Santander transferred substantially all of its equity interests in U.S. bank and non-bank subsidiaries previously outside the Company to the Company, which became an IHC effective July 1, 2016. These subsidiaries included Santander Bancorp ("SBC"), Banco Santander International ("BSI"), Santander Investment Securities, Inc. ("SIS"), Santander Securities LLC ("SSLLC"), as well as several other subsidiaries. On July 1, 2017, an additional Santander subsidiary, SFS, a finance company located in Puerto Rico, was transferred to the

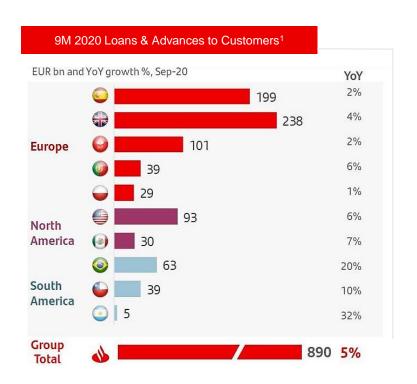
Although SHUSA believes that the expectations reflected in these forward-looking statements are reasonable as of the date on which the statements are made, these statements are not guarantees of future performance and involve risks and uncertainties based on various factors and assumptions, many of which are beyond SHUSA's control. Among the factors that could cause SHUSA's financial performance to differ materially from that suggested by forward-looking statements are: (1) the adverse impact of a novel strain of coronavirus ("COVID-19") on our business, financial condition, liquidity and results of operations: (2) the effects of regulation, actions and/or policies of the Federal Reserve, the Federal Deposit Insurance Corporation (the "FDIC"), the Office of the Comptroller of the Currency (the "OCC") and the Consumer Financial Protection Bureau (the "CFPB"), and other changes in monetary and fiscal policies and regulations, including policies that affect market interest rates and money supply, actions related to COVID-19 as well as in the impact of changes in and interpretations of generally accepted accounting principles in the United States of America ("GAAP"), including adoption of the Financial Accounting Standards Board's current expected credit losses credit reserving framework, the failure to adhere to which could subject SHUSA and/or its subsidiaries to formal or informal regulatory compliance and enforcement actions and result in fines, penalties, restitution and other costs and expenses, changes in our business practices, and reputational harm; (3) SHUSA's ability to manage credit risk that may increase to the extent our loans are concentrated by loan type, industry segment, borrower type or location of the borrower of collateral; (4) the extent of recessionary conditions in the U.S. related to COVID-19 and the strength of the U.S. economy in general and regional and local economies in which SHUSA conducts operations in particular, which may affect, among other things, the level of non-performing assets, charge-offs, and provisions for credit losses; (5) acts of God, including pandemics and other significant public health emergencies, and other natural or man-made disasters and SHUSA's ability to deal with disruptions caused by such acts, emergencies, and disasters; (6) inflation, interest rate, market and monetary fluctuations, including effects from the pending discontinuation of the London Interbank Offered Rate as an interest rate benchmark, may, among other things, reduce net interest margins, and impact funding sources and the ability to originate and distribute financial products in the primary and secondary markets; (7) the pursuit of protectionist trade or other related policies, including tariffs by the U.S., its global trading partners, and/or other countries, and/or trade disputes generally; (8) the ability of certain European member countries to continue to service their debt and the risk that a weakened European economy could negatively affect U.S.-based financial institutions, counterparties with which SHUSA does business, as well as the stability of global financial markets, including economic instability and recessionary conditions in Europe and the eventual exit of the United Kingdom from the European Union; (9) adverse movements and volatility in debt and equity capital markets and adverse changes in the securities markets, including those related to the financial condition of significant issuers in SHUSA's investment portfolio; (10) SHUSA's ability to grow revenue, manage expenses, attract and retain highly-skilled people and raise capital necessary to achieve its business goals and comply with regulatory requirements; (11) SHUSA's ability to effectively manage its capital and liquidity, including approval of its capital plans by its regulators and its subsidiaries' ability to pay dividends to it; (12) changes in credit ratings assigned to SHUSA or its subsidiaries that could change the cost of funding or limit our access to capital markets; (13) the ability to manage risks inherent in our businesses, including through effective use of systems and controls, insurance, derivatives and capital management; (14) SHUSA's ability to timely develop competitive new products and services in a changing environment that are responsive to the needs of SHUSA's customers and are profitable to SHUSA, the success of our marketing efforts to customers, and the potential for new products and services to impose additional unexpected costs, losses or other liabilities not anticipated at their initiation, and expose SHUSA to increased operational risk; (15) competitors of SHUSA may have greater financial resources or lower costs, or be subject to different regulatory requirements than SHUSA, may innovate more effectively, or may develop products and technology that enable those compete more successfully than SHUSA and cause SHUSA to lose business or market share; (16) Santander Consumer USA Inc.'s ("SC's") agreement with Fiat Chrysler Automobiles US LLC ("FCA") may not result in currently anticipated levels of growth and is subject to performance conditions that could result in termination of the agreement: (17) consumers and small businesses may decide not to use banks for their financial transactions, which could impact our net income: (18) changes in customer spending, investment or savings behavior; (19) loss of customer deposits that could increase our funding costs; (20) the ability of SHUSA and its third-party vendors to convert, maintain and upgrade, as necessary, SHUSA's data processing and other information technology ("IT") infrastructure on a timely and acceptable basis, within projected cost estimates and without significant disruption to our business; (21) SHUSA's ability to control operational risks, data security breach risks and outsourcing risks, and the possibility of errors in quantitative models and software SHUSA uses to manage its business, including as a result of cyber-attacks, technological failure, human error, fraud or malice, and the possibility that SHUSA's controls will prove insufficient, fail or be circumvented; (22) changes to tax laws and regulations and the outcome of ongoing tax audits by federal, state and local income tax authorities that may require SHUSA to pay additional taxes or recover fewer overpayments compared to what has been accrued or paid as of period-end; (23) the costs and effects of regulatory or judicial actions or proceedings, including possible business restrictions resulting from such actions or proceedings; and (24) adverse publicity and negative public opinion, whether specific to SHUSA or regarding other industry participants or industry-wide factors, or other reputational harm; and (25) acts of terrorism or domestic or foreign military conflicts; and (26) the other factors that are described in Part I, Item IA - Risk Factors of SHUSA's 2019 Annual Report on Form 10-K. Because this information is intended only to assist investors, it does not constitute investment advice or an offer to invest, and in making this presentation available, SHUSA gives no advice and makes no recommendation to buy, sell, or otherwise deal in shares or other securities of Banco Santander, S.A. ("Santander"), SHUSA, Santander Bank, N.A. ("Santander Bank") or "SBNA"), SC or any other securities or investments. It is not our intention to state, indicate, or imply in any manner that current or past results are indicative of future results or expectations. As with all investments, there are associated risks, and you could lose money investing. Prior to making any investment, a prospective investor should consult with its own investment, accounting, legal, and tax advisers to evaluate independently the risks, consequences, and suitability of that investment. No offering of securities shall be made in the United States except pursuant to registration under the U.S. Securities Act of 1933, as amended, or an exemption therefrom.

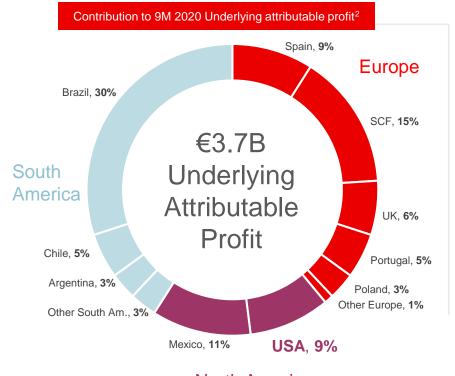


### SANTANDER GROUP

Santander (SAN SM, STD US, BNC LN) is a leading retail and commercial bank headquartered in Spain. It has a meaningful presence in 10 core markets in Europe and the Americas, and is one of the largest banks in the world by market capitalization.

The United States is a core market for the Santander Group, contributing 9% to 9M 2020 underlying attributable profit





North America



<sup>1</sup> Loans and advances to customers excluding reverse repos

As a % of operating areas. Excluding Corporate Center and Santander Global Platform

# SANTANDER HOLDINGS USA, INC.

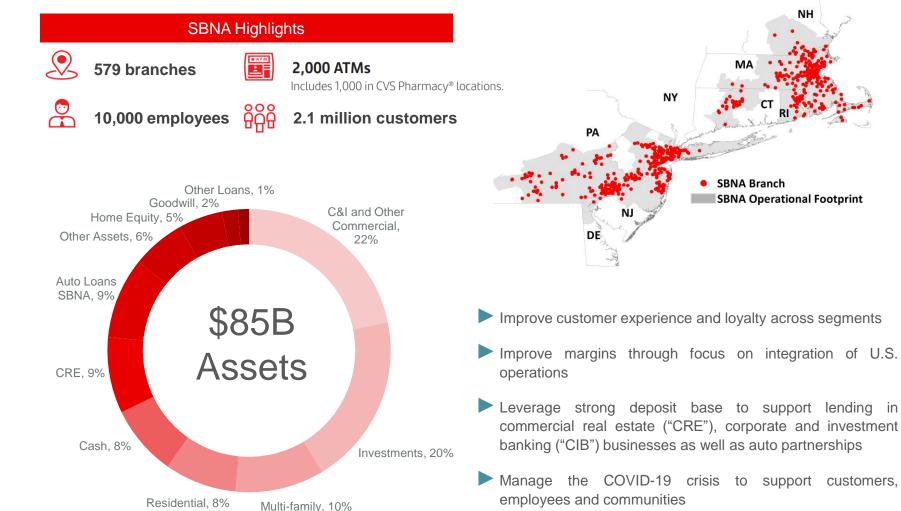
SHUSA is an intermediate holding company ("IHC") for Santander US entities and issues under the ticker symbol "SANUSA"

#### SHUSA Highlights 7 major locations \$146B in assets SC <del>គ</del>្គំកូតួ 16,900 employees 5M customers SC SC BSI Santander SC operates in all 50 states Company location **SHUSA** 100% Ownership SBNA - Retail Bank SC - Auto Finance **BSI - Private Banking** SIS - Broker Dealer 80% Ownership\* 100% Ownership 100% Ownership 100% Ownership \$85B Assets \$49B Assets \$7B Assets \$3B Assets Preferred auto finance Products include: Private wealth Investment banking provider to FCA Commercial and management for HNW services include: Leading auto loan and industrial ("C&I") and UHNW clients Global markets lease originator and **Multi-family Global transaction** servicer Residential mortgage banking #1 auto asset-backed Auto and dealer Global debt financing securities ("ABS") floorplan financing Corporate finance issuer in 2019



### SANTANDER BANK

#### SBNA is a regional Northeast retail consumer bank with a stable deposit base





### SANTANDER CONSUMER USA

SC is a large and established, nationwide auto finance provider across the full credit spectrum with demonstrated success through credit cycles

#### SC Highlights



9 servicing centers



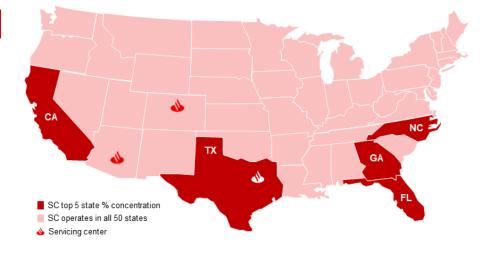
1.1M loans/leases



5,000 employees



3.1M customers



Indirect Auto and OEM Relationships



**Direct Auto** 





**Digital Auto** 



vroom, =AutoFi,

- \$63 billion in managed assets (includes \$34B of loans, \$17B of leases and \$12B of assets serviced for others)
- Preferred auto finance provider for FCA providing loans, leases, dealer floorplan
- Leading auto ABS issuer in 2019



577

### **EARNINGS HIGHLIGHTS**

# Q3 results reflect unique environment with low losses and strong auto recoveries; liquidity, reserves and capital remain strong

# Deposits & Auto Volume

- ► Santander Bank deposits of \$64.4B, up 17% YoY in-line with balance sheet growth
- ► SC total auto originations of \$8.4B, including \$1.1B in loans generated through Santander Bank
- ➤ SC's penetration rate with FCA 36% YTD, up from 35% YTD 2019

# Credit Performance

- ➤ Santander Bank non-performing loans plus loans 30+ days past due ("DPD") ("NPLs") ratio of 0.33% down 17bps YoY
- ▶ SC net charge-off ratio of 0.6%, down 750bps YoY and a 91% recovery rate in Q3
- ▶ SC 86% of unique accounts that received deferrals have had those deferrals expire and 80% of these accounts remain <30 days past due

# Balance Sheet & Liquidity

- ► Completed the sale of Santander BanCorp ("SBC") for a total net gain after tax of \$50M, balance sheet decreased 4% QoQ due to the sale
- ► ABS market demand at recent highs, issued \$3.3B in new ABS

# Reserves & Capital

- ▶ \$312M of incremental reserves due to portfolio growth, allowance ratio of 8.1% up 30 bps QoQ
- ▶ SHUSA's ownership of SC increased to 80% providing certain tax consolidation and capital benefits
- ► CET1 ratio of 15.4%
- Capital and reserves combine for strong loss absorbing capacity to manage through the pandemic



### CAPITAL PLAN UPDATE

- ► Based on the June 2020 Dodd-Frank Act Stress Test ("DFAST") results, SHUSA's minimum capital ratios ranked in the top quartile among participating banks.
- ➤ During Q3, SHUSA requested and received approval for certain exceptions to the Federal Reserve's interim policy related to DFAST and Comprehensive Capital Analysis and Review.
  - ➤ With this exception, SC paid a dividend of \$0.22 per share of common stock and continued to repurchase its shares increasing SHUSA's ownership in SC to more than 80%, providing certain tax consolidation and capital benefits.
- On September 30, 2020, the Federal Reserve extended to the fourth quarter its interim policy applicable to all CCAR banks prohibiting share repurchases and limiting dividends to average trailing net income.
- Although SC's standalone income is sufficient to support a dividend, it is consolidated into SHUSA's capital plan and therefore is subject to the Federal Reserve's interim policy that utilizes SHUSA's average trailing income to determine the cap on common stock dividends. SC does not currently expect to declare or pay a dividend in the fourth quarter of 2020.



# ALLOWANCE FOR CREDIT LOSSES ("ACL")

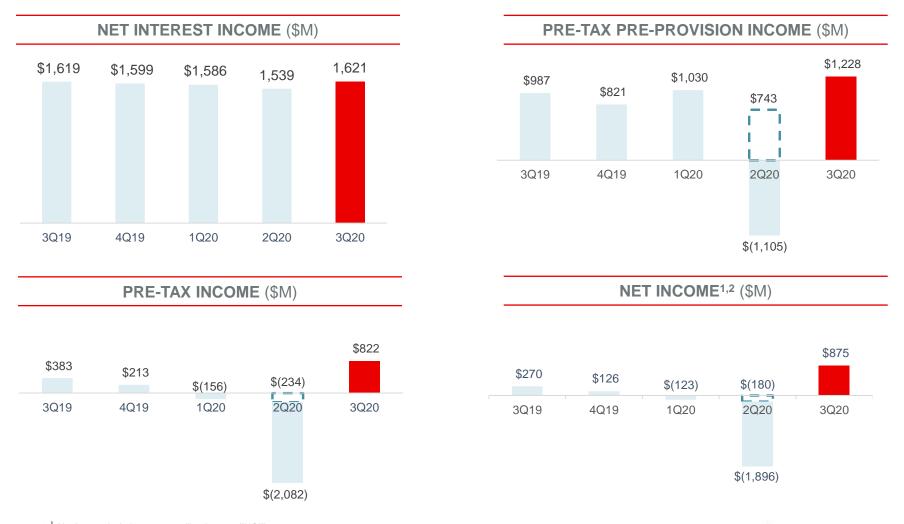
Allowance Ratios (Dollars in Millions)	September 30, 2020 (Unaudited)	June 30, 2020 (Unaudited)	December 31, 2019 (Audited)
Total loans held for investment ("LHFI")	\$92,777	\$91,294	\$92,705
Total ACL <sup>1,2</sup>	\$7,548	\$7,236	\$3,738
Total Allowance Ratio	8.1%	7.8%	4.0%

- ► As of the end of Q3 2020, total allowance increased \$312M compared to Q2 2020, driven by portfolio growth.
- ► Allowance is ~88% of DFAST losses under the severely adverse scenario (June 2020 results)



### SHUSA QUARTERLY PROFITABILITY

Q3 results driven by strong credit performance, the tax consolidation benefit from increased SC ownership (~\$300M) and gains related to the sale of Santander BanCorp (~\$50M after tax)\*

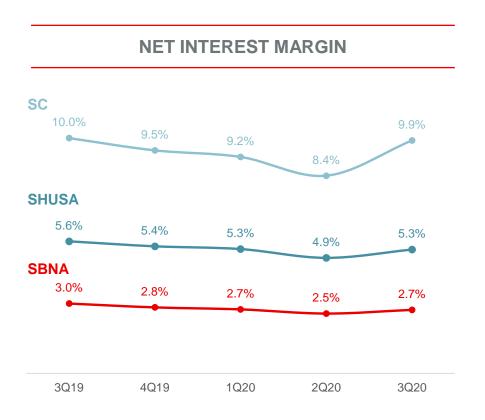


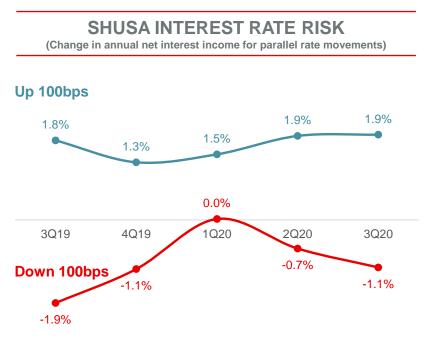




# NIM AND INTEREST RATE RISK (IRR) SENSITIVITY

#### SHUSA's asset-sensitive position has decreased since Q1 2019

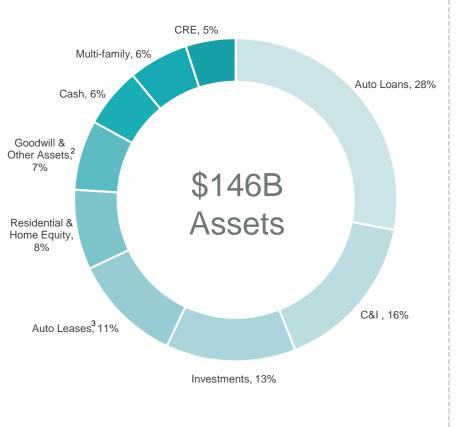


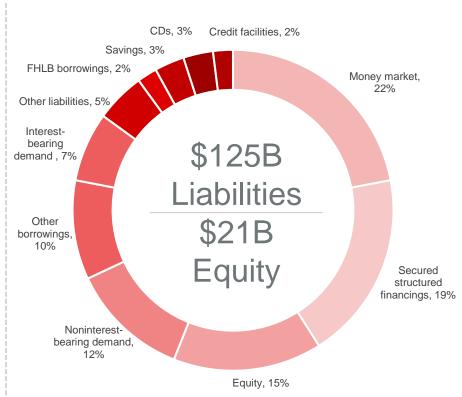




## **BALANCE SHEET OVERVIEW**

SHUSA's balance sheet QoQ decrease driven by sale of Santander BanCorp ("SBC")







<sup>2</sup> Includes restricted cash, other intangibles, and other consumer loans

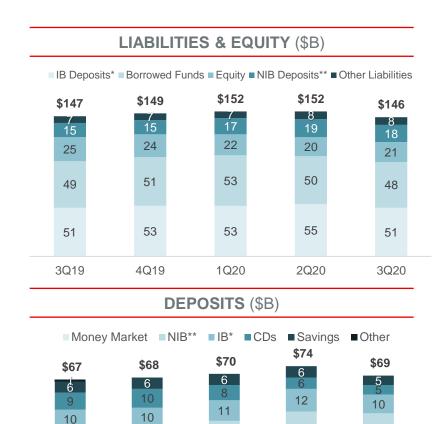


<sup>3</sup> Operating lease

### **BALANCE SHEET TRENDS**

Deposit growth of 3% YoY, QoQ decrease driven by sale of Santander BanCorp ("SBC")





17

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1Q20

15

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4Q19

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3Q19



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3Q20

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2Q20

<sup>1</sup> See pages 33 and 34 for trend detail on SBNA loan portfolio

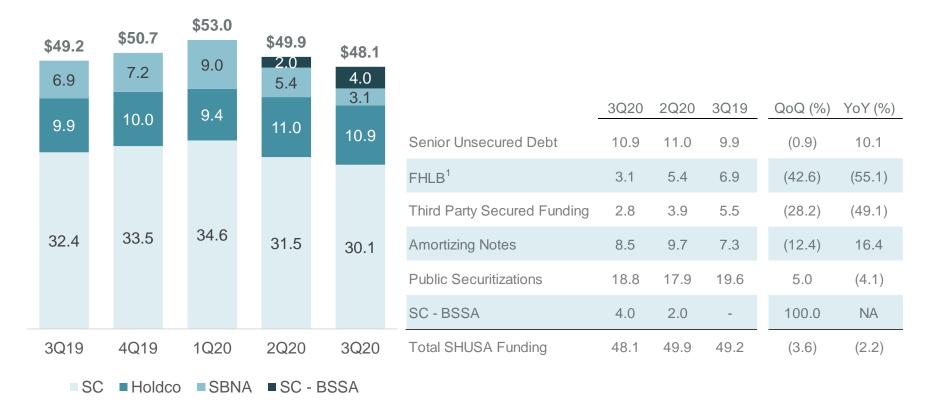
<sup>\*</sup> Interest Bearing Deposits

### **BORROWED FUNDS PROFILE**

#### Total funding of \$48.1 in Q3 down 3.6% QoQ

- ► Reduction in FHLB driven by significant deposit growth at a rate higher than loan growth
- Third party secured funding reduction driven by increase in intragroup funding

#### **Total Funding (\$ in Billions)**



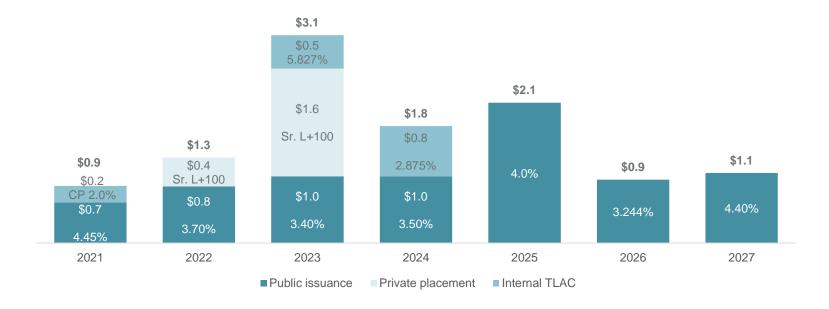


### SHUSA DEBT & TLAC

#### **YTD**

- ► SHUSA publicly issued \$1.0B of 3.450% senior notes due June 2025
- Privately placed \$0.45B of 3.50% senior unsecured notes due April 2023; and \$0.25B of other unsecured debt
- As of 3Q20, SHUSA met the Federal Reserve total loss-absorbing capacity ("TLAC") and long-term debt ("LTD") requirements<sup>1</sup>, with 24.0% TLAC, 8.6% LTD<sup>1</sup> and a CET1 ratio<sup>2</sup> of 15.4%

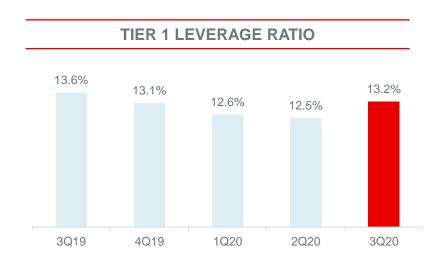
#### **DEBT MATURITY SCHEDULE<sup>2</sup> (\$ in Billions)**





## **CAPITAL RATIOS**





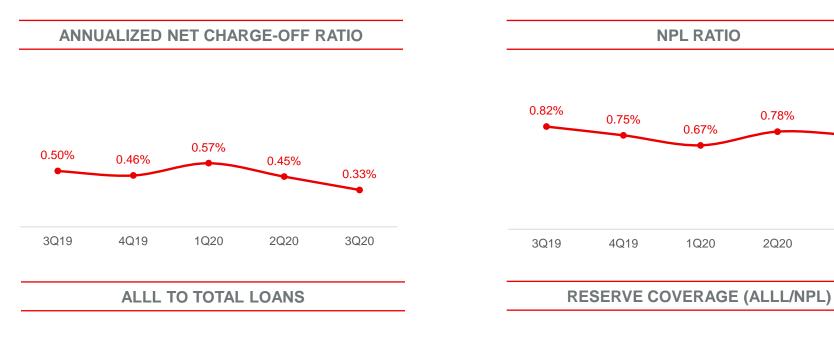


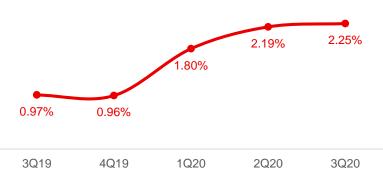


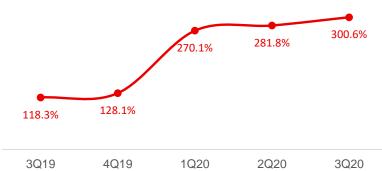


## SBNA ASSET QUALITY

#### CECL and macroeconomic reserves contributed to allowance increases in 2020









0.75%

3Q20

# SC AUTO ORIGINATIONS (QUARTERLY)

	Thr	ee Months Ended Origi	nations	% Va	% Variance			
(\$ in Millions)	Q3 2020	Q2 2020	Q3 2019	QoQ	YoY			
Total Core Retail Auto	\$ 2,69	0 \$ 2,135	\$ 2,572	26%	5%			
Chrysler Capital Loans (<640) <sup>1</sup>	1,35	3 1,131	1,500	20%	(10%)			
Chrysler Capital Loans (≥640)¹	2,48	2 3,557	2,119	(30%)	17%			
Total Chrysler Capital Retail	3,83	5 4,688	3,619	(18%)	6%			
Total Leases <sup>2</sup>	1,86	989	2,230	88%	(17%)			
Total Auto Originations <sup>3</sup>	\$ 8,38	5 \$ 7,812	\$ 8,421	7%	Flat			
Asset Sales <sup>4</sup>	\$ 63	6 \$ 512	-	21%	NM			
SBNA Originations <sup>4</sup>	\$ 1,10	0 \$ 1,724	\$ 2,112	(36%)	(48%)			

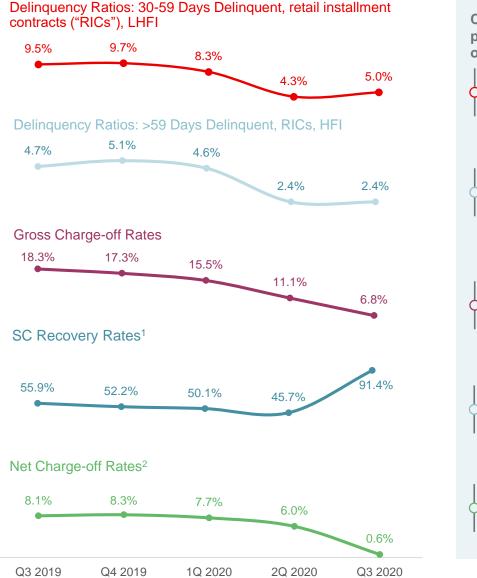


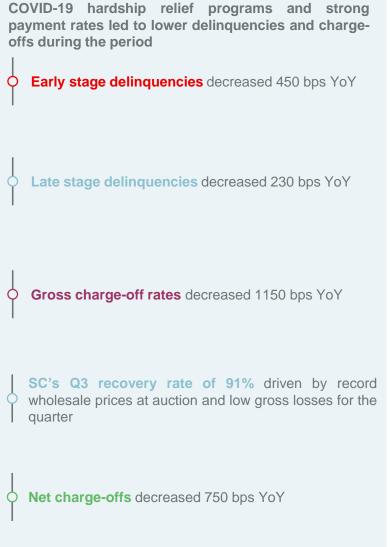
<sup>1</sup> Approximate FICOs

<sup>2</sup> Includes nominal capital lease originations

<sup>3</sup> Includes SBNA originations
4 Asset sales and SBNA originations remain off SC's balance sheet in the serviced for others portfolio

# SC DELINQUENCY AND LOSS (QUARTERLY)





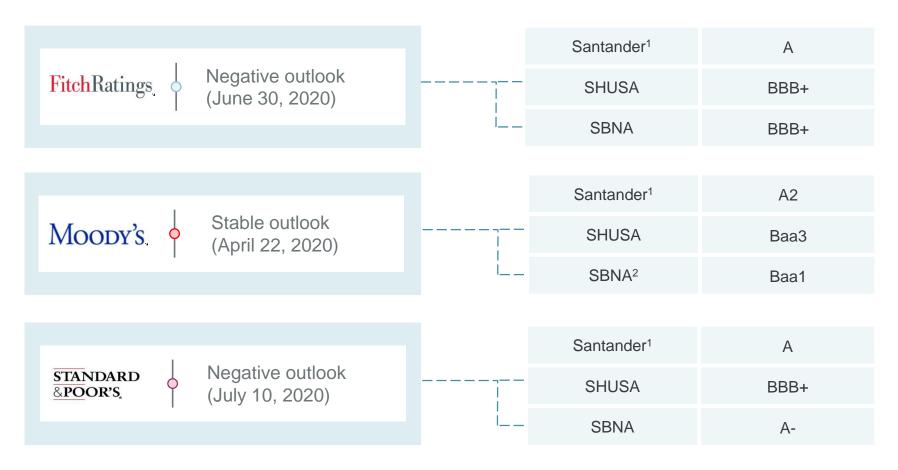
Santander

<sup>2</sup> Net charge-off rates on RICs, LHFI

### **RATING AGENCIES**

#### SHUSA and SBNA ratings impacted by the overall ratings of Santander

#### SR. DEBT RATINGS BY SANTANDER ENTITY







# **APPENDIX**



# **CONSOLIDATING INCOME STATEMENT**

#### For the three-month period ended September 30, 2020

(\$ in Millions)	SBNA		SC	0	Other <sup>(1)</sup>		Entities <sup>(2)</sup>	SHUSA	
Interest income	\$ 572	\$	1,352	\$	7	\$	60	\$	1,991
Interest expense	(57)		(292)		(17)		(4)		(370)
Net interest income	\$ 515	\$	1,060	\$	(10)	\$	56	\$	1,621
Fees & other income/(expense)	151		831		66		127		1,175
Other non-interest income	-		-		1	\$	(1)		-
Net revenue/(loss)	\$ 666	\$	1,891	\$	57	\$	182	\$	2,796
General, administrative and other expenses	(517)		(888)		(42)		(121)		(1,568)
Provision for credit losses	 (68)		(341)		-		3		(406)
Income/(loss) before taxes	\$ 81	\$	662	\$	15	\$	64	\$	822
Income tax (expense)/benefit	(33)		(172)		274		(16)		53
Net income/(loss)	48		490		289		48		875
Less: Net income attributable to NCI <sup>(3)</sup>	-		102		_		-		102
Net income attributable to SHUSA	48		388		289		48		773



Includes holding company activities, IHC eliminations, and eliminations and purchase accounting marks related to SC consolidation.

The entities acquired in the formation of the IHC are presented within "other" in SHUSA's financial statement segment presentation due to immateriality.

SHUSA net income includes NCI.

## **CONSOLIDATING BALANCE SHEET**

(\$ in Millions, unaudited)	For the three-month period ended September 30, 2020											
Assets		SBNA		SC	Other <sup>(1)</sup>		IHC Entities (2)			SHUSA		
Cash and cash equivalents	\$	6,918	\$	106	\$	476	\$	1,372	\$	8,872		
Investments available-for-sale at fair value		10,863		96		120		-		11,079		
Investments held-to-maturity		4,945		50		(120)		614		5,489		
Other investment securities (3)		899		1		8		750		1,658		
LHFI		54,948		33,602		(38)		4,265		92,777		
Less ALLL		(1,244)		(6,152)		2		(6)		(7,400)		
Total LHFI, net	\$	53,704	\$	27,450	\$	(36)	\$	4,259	\$	85,377		
Goodwill		1,554		74		968		-		2,596		
Other assets		6,498		20,671		3,336		164		30,669		
Total assets	\$	85,381	\$	48,448	\$	4,752	\$	7,159	\$	145,740		
Liabilities and Stockholder's Equity									_			
Deposits	\$	67,793	\$	-	\$	(3,954)	\$	5,407	\$	69,246		
Borrowings and other debt obligations		3,050		41,369		3,708		8		48,135		
Other liabilities		2,593		1,984		2,834		143		7,554		
Total liabilities	\$	73,436	\$	43,353	\$	2,588	\$	5,558	\$	124,935		
Stockholder's equity including NCI		11,945		5,095		2,164		1,601		20,805		
Total liabilities and stockholder's equity	\$	85,381	\$	48,448	\$	4,752	\$	7,159	\$	145,740		



<sup>1</sup> Includes holding company activities, IHC eliminations, and eliminations and purchase accounting marks related to SC consolidation.
2 The entities acquired in the formation of the IHC are presented within "other" in SHUSA's financial statement segment presentation due to immateriality.

<sup>3</sup> Other investment securities include trading securities.

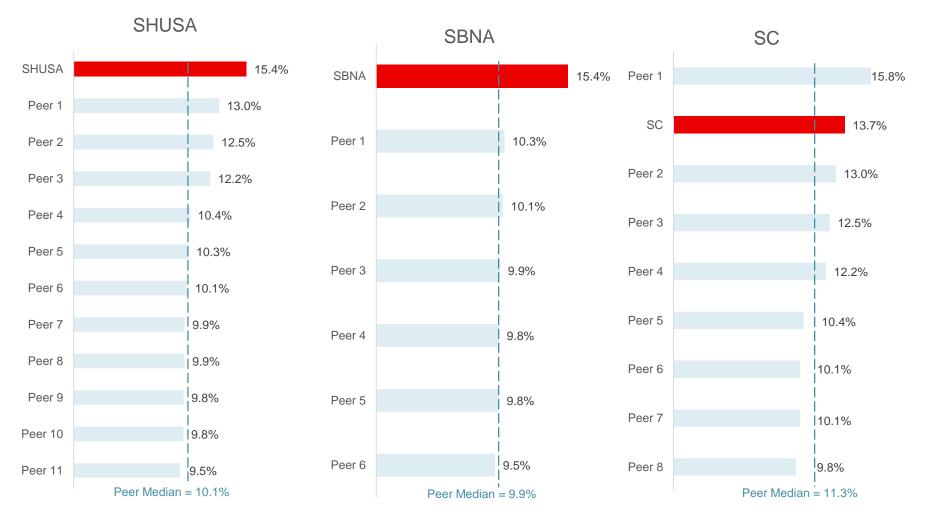
## SHUSA: QUARTERLY TRENDED STATEMENT OF OPERATIONS

(\$ in Millions)	3Q19	4Q19	1Q20	2Q20	3Q20
Interest income	\$ 2,185	\$ 2,148	\$ 2,110	\$ 1,968	\$ 1,991
Interest expense	 (566)	(549)	(524)	(429)	(370)
Net interest income	\$ 1,619	\$ 1,599	\$ 1,586	\$ 1,539	\$ 1,621
Fees & other income	999	866	1,018	764	1,175
Other non-interest income	2	3	9	23	-
Net revenue	\$ 2,620	\$ 2,468	\$ 2,613	\$ 2,326	\$ 2,796
General, administrative, and other expenses	(1,633)	(1,647)	(1,583)	(3,431)	(1,568)
Provision for credit losses	 (604)	(608)	(1,186)	(977)	(406)
Income before taxes	\$ 383	\$ 213	\$ (156)	\$ (2,082)	\$ 822
Income tax (expense)/benefit	 (113)	(87)	33	186	53
Net income	270	126	(123)	(1,896)	875
Less: Net income attributable to NCI	 67	39	4	(23)	102
Net income attributable to SHUSA	203	87	(127)	(1,873)	773
	3Q19	4Q19	1Q20	2Q20	3Q20
NIM	5.6%	5.4%	5.3%	4.9%	5.3%



# CAPITAL RATIO (CET1) COMPARISON

Santander US entities remain well-capitalized versus peers<sup>1</sup>





# SHUSA: NON-GAAP RECONCILIATIONS

(\$ in Millions)	3Q19	4Q19	1Q20	2Q20	3Q20
SHUSA pre-tax pre-provision income					
Pre-tax income, as reported	\$ 383	\$ 213	\$ (156)	\$ (2,082)	\$ 822
Provision for credit losses	604	608	1,186	977	406
Pre-tax pre-provision Income	\$ 987	\$ 821	1,030	(1,105)	1,228
CET 1 to risk-weighted assets					
CET 1 capital	\$ 17,504	\$ 17,392	\$ 17,113	\$ 17,173	\$ 17,921
Risk-weighted assets	116,652	118,898	120,055	119,862	116,060
Ratio	15.0%	14.6%	14.3%	14.3%	15.4%
Tier 1 leverage					
Tier 1 capital	\$ 18,888	\$ 18,781	\$ 18,311	\$ 18,825	\$ 19,570
Avg total assets, leverage capital purposes	139,301	143,057	144,758	151,148	148,387
Ratio	13.6%	13.1%	12.6%	12.5%	13.2%
Tier 1 risk-based					
Tier 1 capital	\$ 18,888	\$ 18,781	\$ 18,311	\$ 18,825	\$ 19,570
Risk-weighted assets	116,652	118,898	120,055	119,862	116,060
Ratio	16.2%	15.8%	15.3%	15.7%	16.9%
Total risk-based					
Risk-based capital	\$ 20,601	\$ 20,480	\$ 20,007	\$ 20,502	\$ 21,190
Risk-weighted assets	116,652	118,898	120,055	119,862	116,060
Ratio	17.7%	17.2%	16.7%	17.1%	18.3%

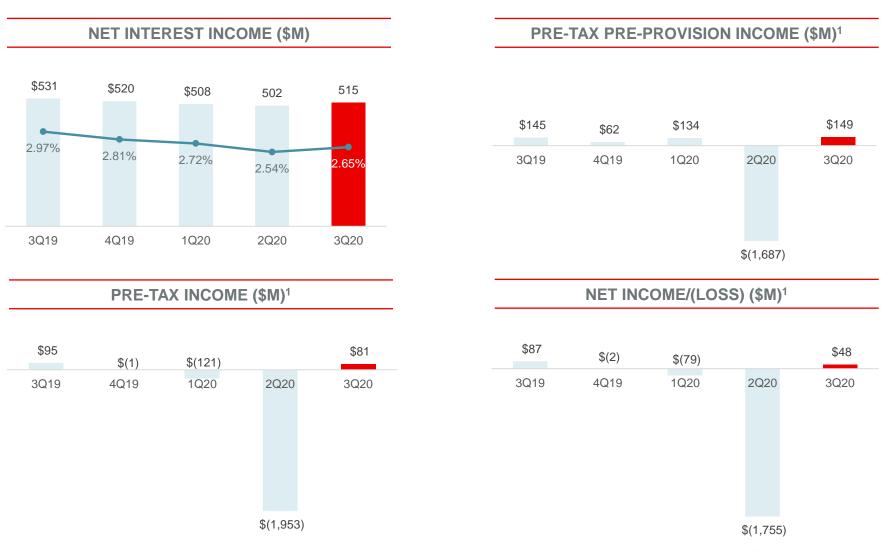


## SHUSA: Q3 NON-GAAP RECONCILIATION

SHUSA Pre-tax Pre-Provision Income		3Q20
Pre-tax pre-provision income, as reported	\$	1,228
Subtract: SBC sale profit		(61)
Pre-tax Pre-Provision Income, adjusted		1,167
•		
Day Tay because		0000
Pre-Tax Income	<b>ሰ</b>	3Q20
Pre-tax income, as reported	\$	822
Subtract: SBC sale profit		(61)
Pre-Tax Income, adjusted		761
Net Income, as reported		3Q20
Pre-tax income, as reported	\$	822
Tax rate		6.4%
Income tax benefit, as reported		53
Net Income, as reported		875
Income Tax Expense		
Income tax Expense Income tax benefit, as reported	\$	53
Subtract: 80% ownership of SC tax consolidation benefit	Ψ	(307)
Add: SBC sale profit tax expense		12
Income tax expense, adjusted		(242)
income tax expense, adjusted		(242)
Net Income, adjusted		3Q20
Pre-tax income, adjusted	\$	761
Tax rate		(31.8%)
Income tax expense, adjusted		(242)
Net Income, adjusted		519



## SBNA: QUARTERLY PROFITABILITY





## SBNA: QUARTERLY TRENDED STATEMENT OF OPERATIONS

(\$ in Millions)	3Q19	4Q19	1Q20	2Q20	3Q20
Interest income	\$ 712	\$ 695	\$ 665	\$ 591	\$ 572
Interest expense	(181)	(175)	(157)	(89)	(57)
Net interest income	\$ 531	\$ 520	\$ 508	\$ 502	\$ 515
Fees & other income	180	151	135	132	151
Other non-interest income	2	3	11	22	-
Net revenue	\$ 713	\$ 674	\$ 654	\$ 656	\$ 666
General, administrative & other expenses	(568)	(612)	(520)	(2,343)	(517)
Release of/(provision for) credit losses	(50)	(63)	(255)	(266)	(68)
Income before taxes	\$ 95	\$ (1)	\$ (121)	\$ (1,953)	\$ 81
Income tax expense	(8)	(1)	42	198	(33)
Net income/(loss)	87	(2)	(79)	(1,755)	48
	3Q19	4Q19	1Q20	2Q20	3Q20
Net interest margin before provision	3.0%	2.8%	2.7%	2.5%	2.7%



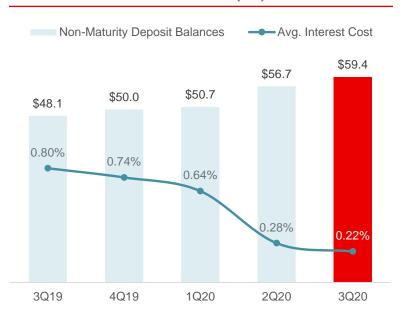
# SBNA: QUARTERLY AVERAGE BALANCE SHEET

	3Q2	20	2Q2	20	QoQ Cl	nange	3Q′	19
(A '- M''')	Average	Yield/	Average	Yield/	Average	Yield/	Average	Yield/
(\$ in Millions, unaudited)	Balance	Rate	Balance	Rate	Balance	Rate	Balance	Rate
Assets								
Deposits and investments	\$ 21,570	1.17%	\$ 21,766	1.34%	\$ (196)	(0.17%)	\$ 16,207	2.25%
Loans	56,367	3.61%	57,233	3.62%	(866)	(0.01%)	55,337	4.49%
Allowance for loan losses	(1,229)		(1,035)		(194)		(553)	
Other assets	9,253		11,080		\$ (1,827)		9,757	
Total assets	\$ 85,961	2.66%	\$ 89,044	2.66%	\$ (3,083)		\$ 80,748	3.53%
Liabilities and stockholder's equity								
Interest-bearing demand deposits	\$ 10,103	0.07%	\$ 9,844	0.03%	\$ 259		\$ 8,920	0.69%
Noninterest-bearing demand deposits	16,014		14,930		1,084		12,245	
Savings	4,556	0.05%	4,215	0.04%	341	0.01%	3,813	0.07%
Money market	31,563	0.39%	30,254	0.51%	1,309	(0.12%)	26,357	1.28%
Certificates of deposit	4,761	1.45%	5,967	1.59%	(1,206)	(0.14%)	7,077	2.06%
Borrowed funds	4,015	0.67%	7,205	1.41%	(3,190)	(0.74%)	6,255	2.82%
Other liabilities	2,888		2,825		63		2,226	
Equity	12,061		13,807		\$ (1,746)		13,855	
Total liabilities and stockholder's equity	\$ 85,961	0.26%	\$ 89,047	0.40%	\$ (3,086)	(0.14%)	\$ 80,748	0.90%
Net interest margin		2.65%		2.54%		0.11%		2.97%

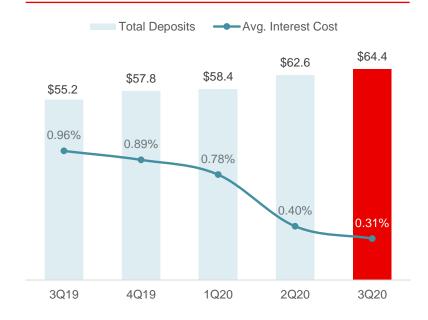


## SBNA: FUNDING - DEPOSITS

#### **AVERAGE NON-MATURITY DEPOSIT** BALANCES<sup>1</sup> (\$B)



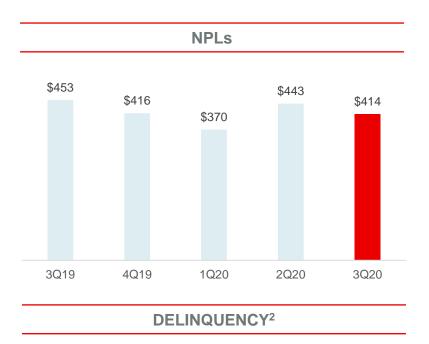
#### AVERAGE TOTAL DEPOSIT BALANCE<sup>1</sup> (\$B)

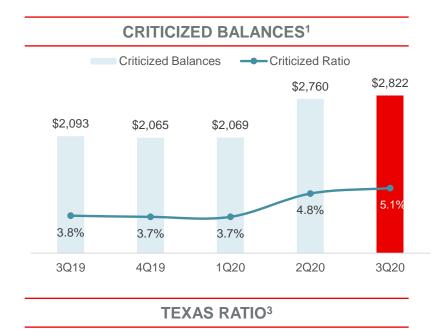


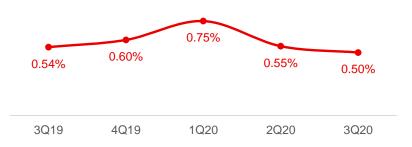


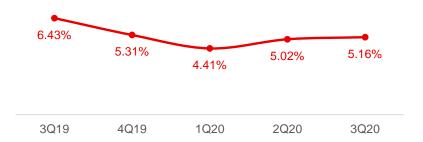
Represents average quarterly balances. SBNA total deposits less the SHUSA cash deposit held at SBNA.

## SBNA: ASSET QUALITY











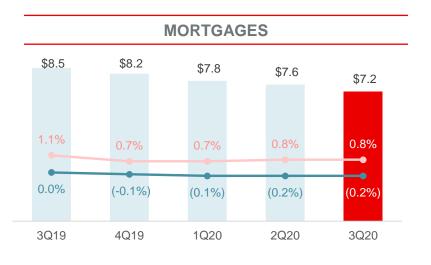
<sup>1</sup> Criticized = loans that are categorized as special mention, substandard, doubtful, or loss

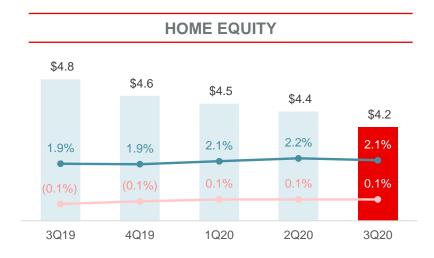
<sup>2</sup> Delinquency = accruing loans 30-89 DPD plus accruing loans 90+ DPD

<sup>3</sup> See page 37 for non-GAAP measurement reconciliation of Texas Ratio

# SBNA: ASSET QUALITY (CONTINUED)

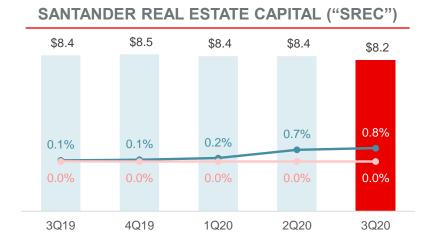






Net Charge-Offs

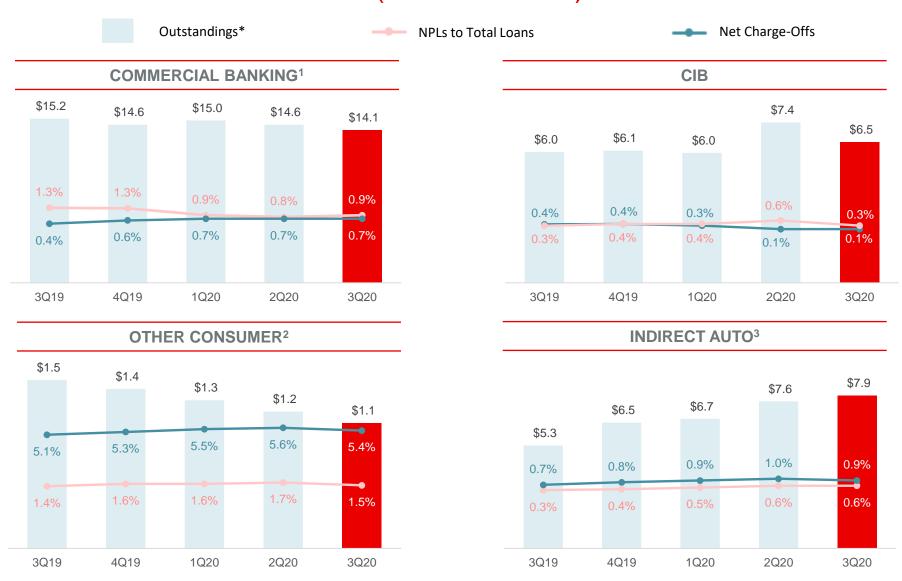






<sup>1</sup> CRE is comprised of the commercial real estate and continuing care retirement communities business segments (SREC segment included in separate graph) \* Dollars in billions

# SBNA: ASSET QUALITY (CONTINUED)



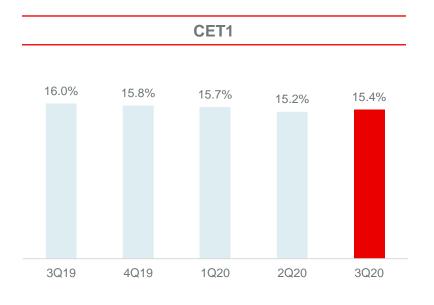
<sup>1</sup> Commercial Banking = Equipment Finance & Leasing, Commercial Equipment Vehicle Finance-Strategic, Financial Institutions Coverage, International Trade Banking, Middle Market, Asset Based Lending, Institutional-NonProfit, Government Banking, Life Sciences & Technology, Professional & Business Services, Energy Finance, Mortgage Warehouse, Other Non-Core Commercial, Chrysler Auto Finance, Footprint Dealer Floorplan and Commercial Banking Not Classified Elsewhere and all other Commercial Business segments.

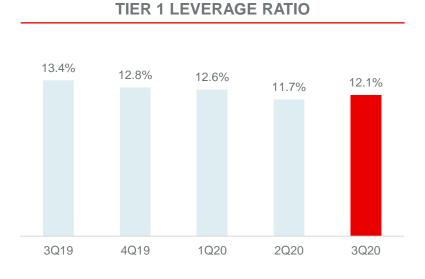


Other Consumer = Direct Consumer, Indirect Consumer, RV/Marine, Credit Cards, SFC, & Retail run-off

Indirect Auto = Origination program assets through SC, full roll-out in Q2'18 Dollars in billions

## **SBNA: CAPITAL RATIOS**





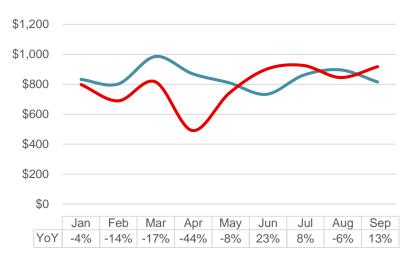




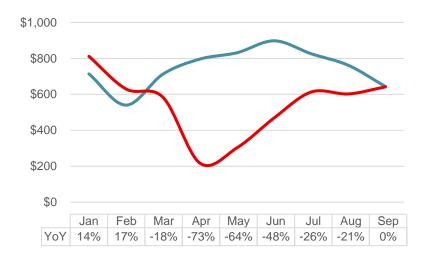


### SC AUTO YTD MONTHLY ORIGINATIONS

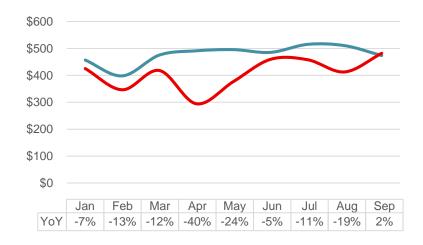
#### Core Retail Auto (\$ in millions)



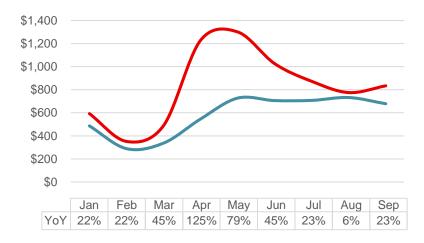
#### Chrysler Lease (\$ in millions)



#### Chrysler Capital Loans, <640<sup>1</sup> (\$ in millions)

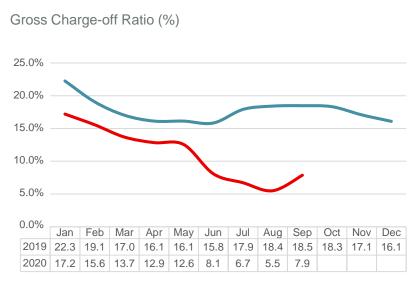


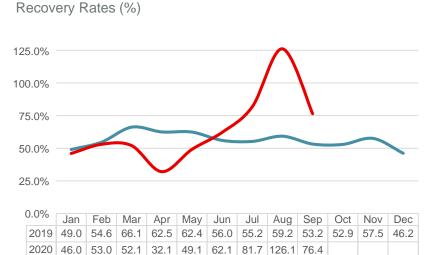
#### Chrysler Capital Loans, ≥640¹ (\$ in millions)

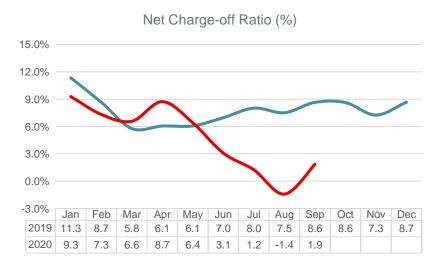




# SC AUTO LOSS & RECOVERY RATIOS (ANNUALIZED)









# SBNA: NON-GAAP RECONCILIATIONS

(\$ in Millions)	3Q19	4Q19		1Q20	2Q20	3Q20
SBNA pre-tax pre-provision income						
Pre-tax income, as reported	\$ 95	\$	(1)	\$ (121)	\$ (1,953)	\$ 81
(Release of)/provision for credit losses	50		63	255	266	68
Pre-tax pre-provision Income	\$ 145	\$	62	134	(1,687)	149
CET 1 to risk-weighted assets						
CET 1 capital	\$ 10,335	\$	10,220	\$ 10,173	\$ 10,168	\$ 10,219
Risk-weighted assets	64,543		64,678	64,971	67,065	66,507
Ratio	16.0%		15.8%	15.7%	15.2%	15.4%
Tier 1 leverage						
Tier 1 capital	\$ 10,335	\$	10,220	\$ 10,173	\$ 10,168	\$ 10,219
Avg total assets, leverage capital purposes	77,262		80,007	80,825	86,547	84,264
Ratio	13.4%		12.8%	12.6%	11.7%	12.1%
Tier 1 risk-based						
Tier 1 capital	\$ 10,335	\$	10,220	\$ 10,173	\$ 10,168	\$ 10,219
Risk-weighted assets	64,543		64,678	64,971	67,065	66,507
Ratio	16.0%		15.8%	15.7%	15.2%	15.4%
Total risk-based						
Risk-based capital	\$ 10,965	\$	10,844	\$ 10,930	\$ 11,005	\$ 11,050
Risk-weighted assets	64,543		64,678	64,971	67,065	66,507
Ratio	17.0%		16.8%	16.8%	16.4%	16.6%



# SBNA: NON-GAAP RECONCILIATIONS (cont.)

SBNA Texas Ratio (\$ in Millions)	3	3Q19		4Q19		1Q20		2Q20		3Q20
Total Equity	\$13	3,799	\$13	3,681	\$1	4,014	\$1	2,306	\$1	2,307
Goodwill and other intangibles	(3	3,635)	(;	3,643)	(	(3,637)	(	1,788)	(	1,789)
Allowance for loan losses		536		533		999		1,249		1,244
Total equity and loss allowances for Texas Ratio	\$10	,700	\$1	0,571	\$1	1,376	\$1	1,767	\$1	1,762
Nonperforming assets	\$	470	\$	433	\$	384	\$	453	\$	424
90+ DPD accruing		6		6		6		6		5
Accruing troubled debt restructurings		212		122		112		132		178
Total nonperforming assets	\$	688	\$	561	\$	502	\$	591	\$	607
Texas ratio		6.4%		5.3%		4.4%		5.0%		5.2%



# **THANK YOU**

Our purpose is to help people and businesses prosper.

Our culture is based on believing that everything we do should be:

Simple Personal Fair.





