

**Fixed Income Investor Presentation** 

Third Quarter 2019

November 15, 2019

### DISCLAIMER

This presentation of Santander Holdings USA, Inc. ("SHUSA") contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995 regarding the financial condition, results of operations, business plans and future performance of SHUSA. Words such as "may," "could," "will," "believe," "expect," "anticipate," "estimate," "intend," "plan," "goal" or similar expressions are intended to indicate forward-looking statements.

Although SHUSA believes that the expectations reflected in these forward-looking statements are reasonable as of the date on which the statements are made, these statements are not guarantees of future performance and involve risks and uncertainties based on various factors and assumptions, many of which are beyond SHUSA's control. Among the factors that could cause SHUSA's financial performance to differ materially from that suggested by forward-looking statements are: (1) the effects of regulation and/or policies of the Board of Governors of the Federal Reserve System (the "Federal Reserve"), the Federal Deposit Insurance Corporation (the "FDIC"), the Office of the Comptroller of the Currency (the "OCC") and the Consumer Financial Protection Bureau (the "CFPB"), and other changes in monetary and fiscal policies and regulations, including policies that affect market interest rates and money supply, as well as in the impact of changes in and interpretations of generally accepted accounting principles in the United States of America ("GAAP"), the failure to adhere to which could subject SHUSA to formal or informal regulatory compliance and enforcement actions and result in fines, penalties, restitution and other costs and expenses, changes in our business practices, and reputational harm; (2) the slowing or reversal of the current U.S. economic expansion and the strength of the U.S. economy in general and regional and local economies in which SHUSA conducts operations in particular, which may affect, among other things, the level of non-performing assets, charge-offs, and provisions for credit losses; (3) SHUSA's ability to manage credit risk that may increase to the extent our loans are concentrated by loan type, industry segment, borrower type or location of the borrower of collateral; (4) inflation, interest rate, market and monetary fluctuations, which may, among other things, reduce net interest margins, and impact funding sources and the ability to originate and distribute financial products in the primary and secondary markets; (5) Santander Consumer USA Inc.'s ("SC's") agreement with Fiat Chrysler Automobiles US LLC ("FCA") may not result in currently anticipated levels of growth, is subject to performance conditions that could result in termination of the agreement, and is also subject to an option giving FCA the right to acquire an equity participation in the Chrysler Capital portion of SC's business; (6) the pursuit of protectionist trade or other related policies, including tariffs by the U.S., its global trading partners, and/or other countries; (7) adverse movements and volatility in debt and equity capital markets and adverse changes in the securities markets, including those related to the financial condition of significant issuers in SHUSA's investment portfolio; (8) SHUSA's ability to grow revenue, manage expenses, attract and retain highly-skilled people and raise capital necessary to achieve its business goals and comply with regulatory requirements; (9) SHUSA's ability to effectively manage its capital and liquidity, including approval of its capital plans by its regulators and its ability to continue to receive dividends from its subsidiaries or other investments; (10) changes in credit ratings assigned to SHUSA or its subsidiaries; (11) the ability to manage risks inherent in our businesses, including through effective use of systems and controls, insurance, derivatives and capital management; (12) SHUSA's ability to timely develop competitive new products and services in a changing environment that are responsive to the needs of SHUSA's customers and are profitable to SHUSA, the success of our marketing efforts to customers, and the potential for new products and services to impose additional unexpected costs, losses or other liabilities not anticipated at their initiation, and expose SHUSA to increased operational risk; (13) competitors of SHUSA may have greater financial resources or lower costs, or be subject to different regulatory requirements than SHUSA, may innovate more effectively, or may develop products and technology that enable those competitors to compete more successfully than SHUSA and cause SHUSA to lose business or market share; (14) consumers and small businesses may decide not to use banks for their financial transactions, which could impact our net income; (15) changes in customer spending, investment or savings behavior; (16) loss of customer deposits that could increase our funding costs; (17) the ability of SHUSA and its third-party vendors to convert, maintain and upgrade, as necessary, SHUSA's data processing and other information technology ("IT") infrastructure on a timely and acceptable basis, within projected cost estimates and without significant disruption to our business; (18) SHUSA's ability to control operational risks, data security breach risks and outsourcing risks, and the possibility of errors in quantitative models SHUSA uses to manage its business, including as a result of cyber-attacks, technological failure, human error, fraud or malice, and the possibility that SHUSA's controls will prove insufficient, fail or be circumvented; (19) the ability of certain European member countries to continue to service their debt and the risk that a weakened European economy could negatively affect U.S.-based financial institutions, counterparties with which SHUSA does business, as well as the stability of global financial markets, including economic instability and recessionary conditions in Europe and the eventual exit of the United Kingdom from the European Union; (20) changes to income tax laws and regulations and the outcome of ongoing tax audits by federal, state and local income tax authorities that may require SHUSA to pay additional taxes or recover fewer overpayments compared to what has been accrued or paid as of period-end; (21) the costs and effects of regulatory or judicial proceedings, including possible business restrictions resulting from such proceedings; and (22) adverse publicity and negative public opinion, whether specific to SHUSA or regarding other industry participants or industry-wide factors, or other reputational harm; and (23) acts of terrorism or domestic or foreign military conflicts; and acts of God, including natural disasters.

Because this information is intended only to assist investors, it does not constitute investment advice or an offer to invest, and in making this presentation available, SHUSA gives no advice and makes no recommendation to buy, sell, or otherwise deal in shares or other securities of Banco Santander, S.A. ("Santander"), SHUSA, Santander Bank, N.A. ("Santander Bank" or "SBNA"), SC or any other securities or investments. It is not our intention to state, indicate, or imply in any manner that current or past results are indicative of future results or expectations. As with all investments, there are associated risks, and you could lose money investing. Prior to making any investment, a prospective investor should consult with its own investment, accounting, legal, and tax advisers to evaluate independently the risks, consequences, and suitability of that investment. No offering of securities shall be made in the United States except pursuant to registration under the U.S. Securities Act of 1933, as amended, or an exemption therefrom.

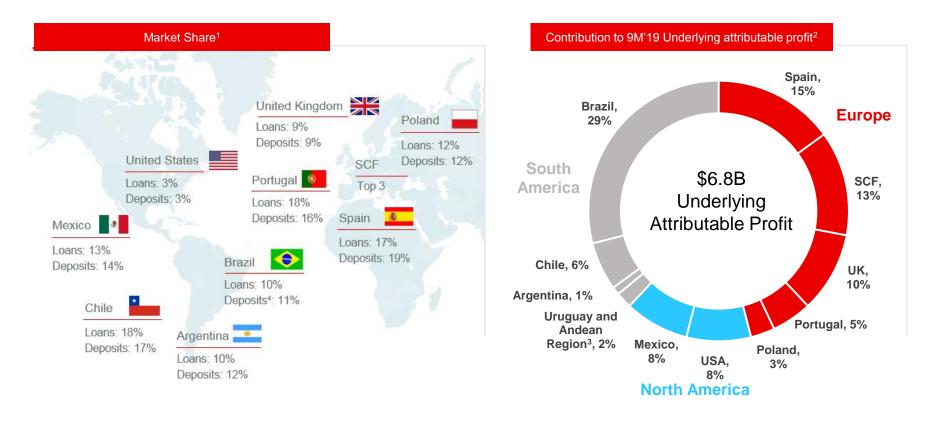
In this presentation, we may sometimes refer to certain non-GAAP figures or financial ratios to help illustrate certain concepts. These ratios, each of which is defined in this document, if utilized, may include Pre-Tax Pre-Provision Income, the Tangible Common Equity to Tangible Assets Ratio, and the Texas Ratio. This information supplements our results as reported in accordance with GAAP and should not be viewed in isolation from, or as a substitute for, our GAAP results. We believe that this additional information and the reconciliations we provide may be useful to investors, analysts, regulators and others as they evaluate the impact of these items on our results for the periods presented due to the extent to which the items are indicative of our ongoing operations. Where applicable, we provide GAAP reconciliations for such additional information. The enhanced prudential standards mandated by Section 165 of the Dodd-Frank Wall Street Reform and Consumer Protection Act (the "DFA") (the "Final Rule") were enacted by the Federal Reserve System (the "Federal Reserve") to strengthen regulatory oversight of foreign banking organizations ("FBOs"). Under the Final Rule, FBOs with over \$50 billion of U.S. non-branch assets, including Santander, were required to consolidate U.S. subsidiary activities under an intermediate holding company ("IHC"). Due to its U.S. non-branch total consolidated asset size, Santander is subject to the Final Rule. As a result of this rule, Santander transferred substantially all of its equity interests in U.S. bank and non-bank subsidiaries previously outside the Company to the Company, which became an IHC effective July 1, 2016. These subsidiaries included Santander BanCorp ("SBC"), Banco Santander International ("BSI"), Santander Investment Securities, Inc. ("SIS"), Santander Securities LLC ("SSLLC"), as well as several other subsidiaries. Effective July 2, 2018, Santander transferred Santander Asset Management, LLC ("SAM") to SHUSA. Although SAM is an entity under commo noontrol, its r



### SANTANDER GROUP

Santander (SAN SM, STD US, BNC LN) is a leading retail and commercial bank, founded in 1857 and headquartered in Spain. It has a meaningful market share in 10 core countries in Europe and the Americas, and is the largest bank in the Eurozone by market capitalization. At the end of September 2019, Banco Santander had EUR 1 trillion in customer funds (deposits and mutual funds), 143 million customers, 13,000 branches, and 200,000 employees.

## The United States is a core market for Santander Group, contributing 8% to 9M'19 underlying attributable profit.



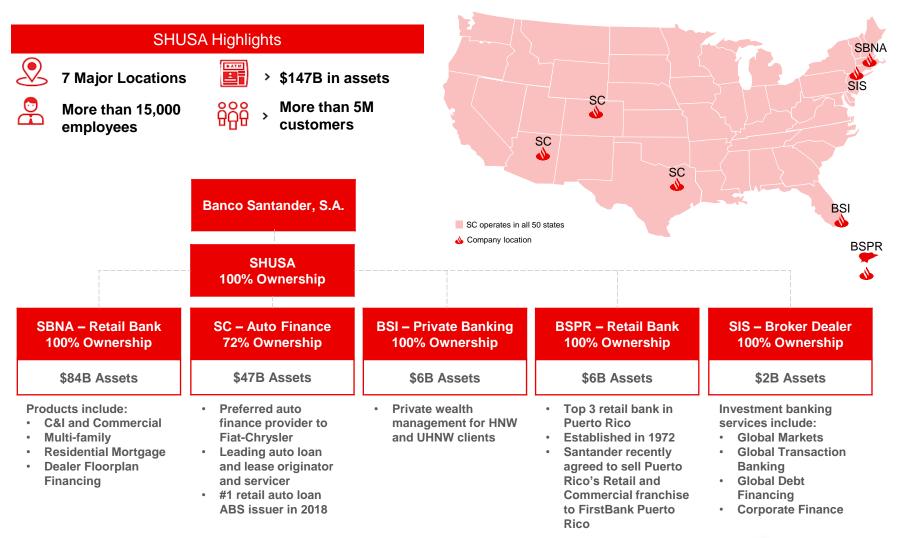


Market share as of Jun-19,
 Excluding Corporate Centre (EUR -

2 Excluding Corporate Centre (EUR -1,637M) and Santander Global Platform
 3 Uruguay and Andean Region underlying profit (EUR 159M)

### SANTANDER US

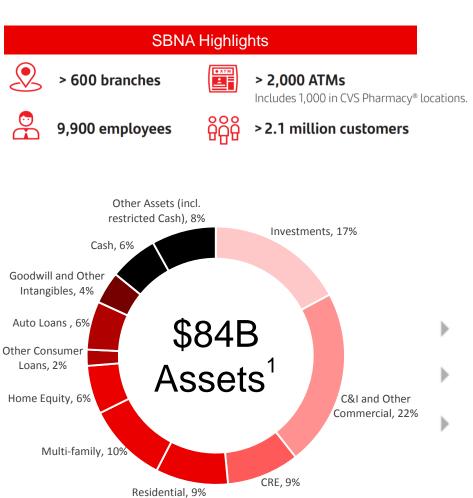
SHUSA is an Intermediate Holding Company ("IHC") for Santander US entities and issues senior unsecured notes under the ticker symbol "SOV"

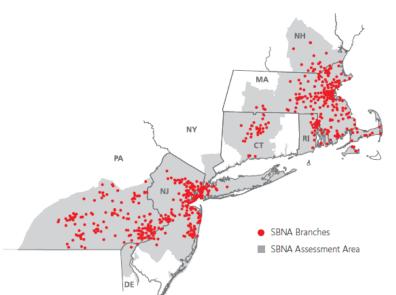


Santander

### SANTANDER BANK

SBNA is a regional retail consumer bank with a stable deposit base in the northeast US



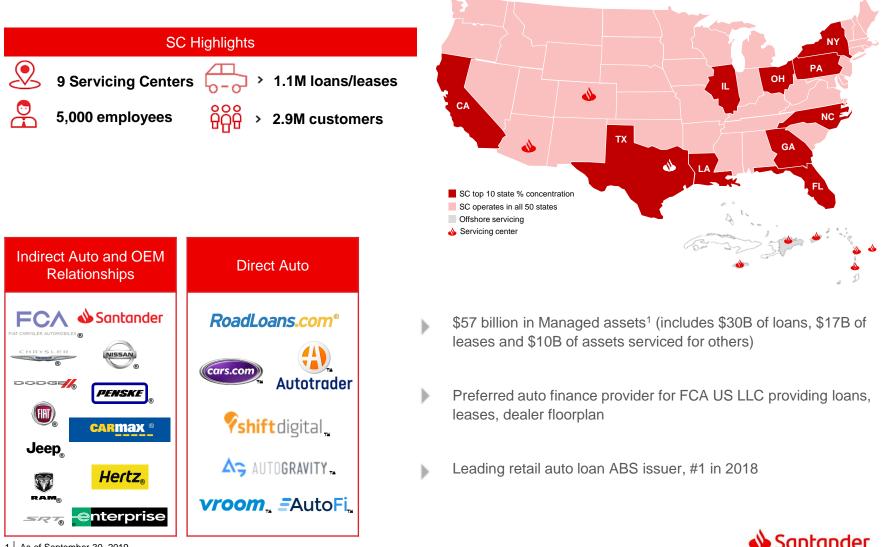


- Continue to improve loyalty and the customer experience across digital & physical channels in Consumer Bank
- Improve earning asset mix to drive further improvement in margins
- Online Digital Customers growth of 9% YoY driven by rollout of enhancements and digital capabilities



### SANTANDER CONSUMER USA

SC is a large and established auto finance provider across the full credit spectrum with demonstrated success through credit cycles



**Consumer USA** 

### SANTANDER US KEY INITIATIVES

SHUSA	<ul> <li>Integrate U.S. operations and support functions to improve efficiency</li> <li>Optimize balance sheet and capital across U.S. businesses</li> <li>Operate at large financial institution standards</li> </ul>
	Continue to improve lovalty and customer experience across digital/obveical
SBNA	<ul> <li>Continue to improve loyalty and customer experience across digital/physical channels</li> <li>Enhance Earning Asset mix to drive further improvement in margins</li> </ul>
SC	<ul> <li>Optimize originations and maintain appropriate risk-return profile</li> <li>Enhance dealer and customer experience to drive originations growth</li> <li>Focus on strong operations, credit risk management and pricing to drive profitability</li> </ul>



### **RECENT EVENTS**

SHUSA	<ul> <li>October 21, 2019 – Agreement to sell Santander BanCorp to FirstBank Puerto Rico. The transaction includes the sale of 27 branches (~\$6.2B of assets) for a total consideration of ~\$1.1B.</li> <li>October 7, 2019 – Announced that Ana Botin, Executive Chairman of Banco Santander joined the Boards of Directors of SHUSA (October 22) and SBNA (October 28)</li> </ul>
SBNA	<ul> <li>October 4, 2019 – SBNA agreed to sell approximately \$768M of equipment finance loans and approximately \$74M of operating leases to an unrelated third party. This transaction is expected to settle in Q4 2019.</li> <li>During Q3 2019 – SBNA completed the sale of 14 bank branches located in central Pennsylvania, (\$471M of deposits and \$102M of retail and business loans), to First Commonwealth Bank.</li> </ul>
SC	<ul> <li>July 1, 2019 – SC announced an amendment to its agreement with FCA US LLC establishing an operating framework that is mutually beneficial for both parties for the remainder of the contract.</li> </ul>



## 3Q 2019 EXECUTIVE SUMMARY<sup>1</sup>

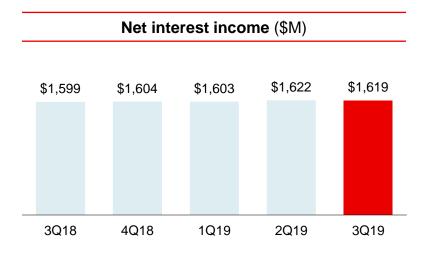
Earnings	<ul> <li>3Q19 net income of \$270M<sup>2</sup> vs. \$239M<sup>2</sup> for 3Q18</li> <li>9M19 net income of \$916M<sup>2</sup> vs. \$859M<sup>2</sup> for 9M18</li> <li>SBNA 3Q19 net income of \$87M vs. \$114M for 3Q18</li> </ul>
	• SHUSA's balance sheet increased QoQ to \$147.2B, from \$143.9B primarily
Balance Sheet	<ul> <li>due to growth in C&amp;I and auto loans at SBNA</li> <li>SBNA originated \$2.1B of prime auto loans through its program with SC</li> </ul>
Liquidity and Funding	<ul> <li>SHUSA held \$3.6B in high-quality liquid assets ("HQLA")<sup>3</sup></li> <li>SHUSA's LCR<sup>4</sup> was in excess of regulatory requirements</li> <li>During 3Q19 SHUSA redeemed \$0.7B of private debt and issued \$0.75B in internal TLAC</li> </ul>
Capital	<ul> <li>SHUSA CET1 ratio of 15.0% as of 3Q19</li> <li>In 3Q19 SC repurchased \$141M of its stock, executing against its \$1.1B program</li> </ul>
	<ul> <li>SBNA's credit metrics remain in line with large bank peers</li> </ul>
Credit Quality	<ul> <li>SC's 30-59 day delinquency ratio declined 100bps YoY and the &gt;59 day delinquency ratio declined 80bps YoY</li> </ul>
1 Data as of September 30, 2019	<ul> <li>SC's TDR balances declined \$0.3B vs. 2Q19 and declined \$1.6B vs. 3Q18</li> </ul>

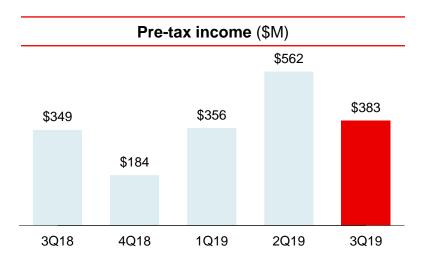


2 Includes noncontrolling interest. Refer to page 23 for additional detail
3 On an unconsolidated basis
4 Liquidity Coverage Ratio

### SHUSA QUARTERLY PROFITABILITY<sup>1,2</sup>

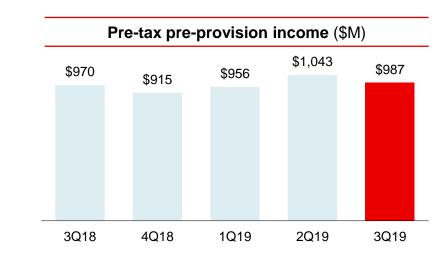
### 3Q19 net income improved YoY

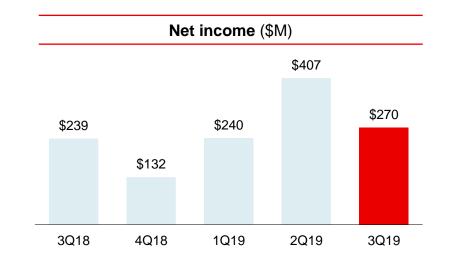




1 Net income includes noncontrolling interest. Refer to page 23 for additional detail.

<sup>2</sup> See Page 21 for the consolidating income statement.

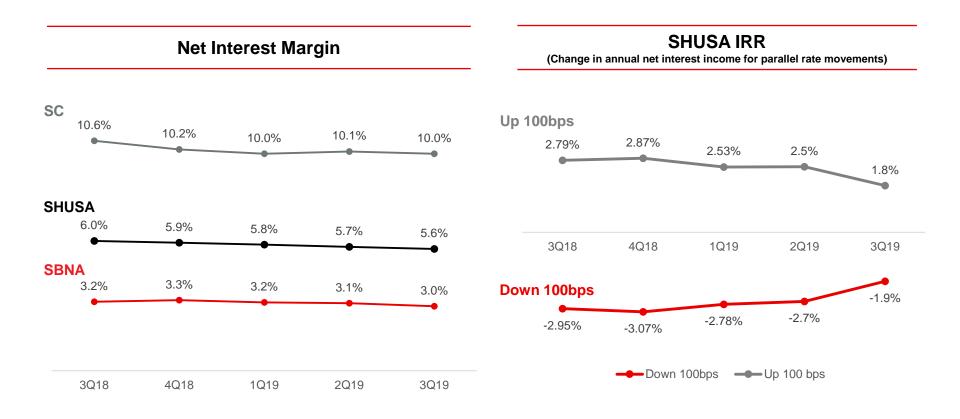






### NIM AND INTEREST RATE RISK (IRR) SENSITIVITY

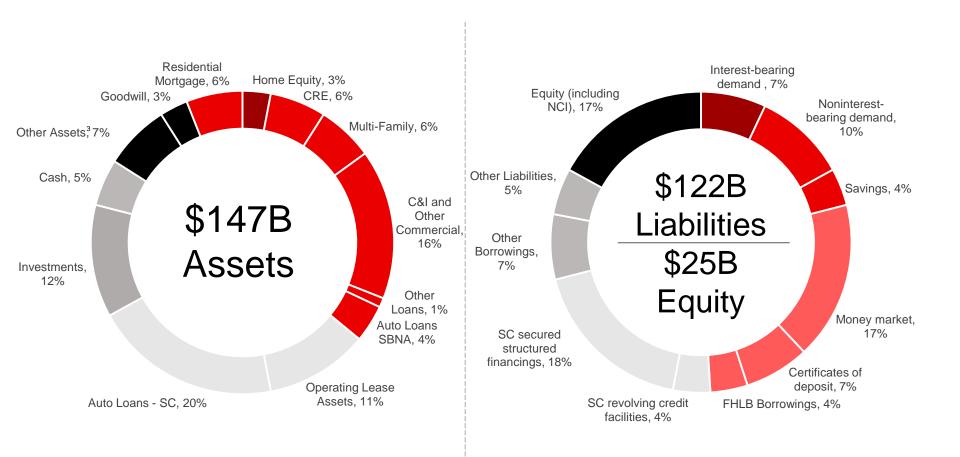
SHUSA's asset sensitive position has decreased since 4Q18





### BALANCE SHEET OVERVIEW<sup>1,2</sup>

SHUSA's balance sheet reflects the combination of bank-funded core deposits and an auto finance company with diversified liquidity





1 Balances as of September 30, 2019

2 See page 22 for the consolidated balance sheet

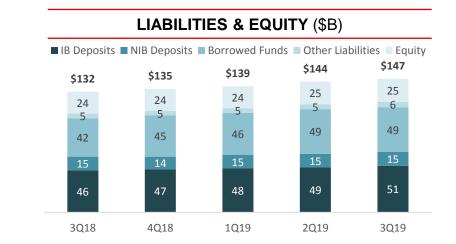
3 Includes loans held for sale and allowance for loan and lease losses

### BALANCE SHEET TRENDS<sup>1</sup>

Balance sheet trend reflects loan and lease growth funded by deposits and borrowed funds



	LOAI	NS & LEASES	(\$B)	
Res. Mtg	CRE	C&I Auto	Leases	Other
\$100	\$102	\$104	\$ <b>106</b>	<b>\$109</b>
3 13	3 14	3 14	15	16
28	29	30	32	34
23	23	24	25	24
17	17	17	17	17
16	16	16	15	14
3Q18	4Q18	1Q19	2Q19	3Q19



	DEPOSITS (\$B)												
NIB Depos	sits 🔳 IE	3 Deposits	Savings	Money Mar	ket 🛛 CD	Ot	her						
\$61 1		\$61	<b>\$63</b>	<b>\$64</b> 1		<b>\$67</b> 1 9							
1 6		0 8	1 8	1 9		9							
25		24	24	24		26							
6		6	6	6		6							
8		9	9	9		10							
15		14	15	15		15							
3Q18		4Q18	1Q19	2019	)	3Q19							

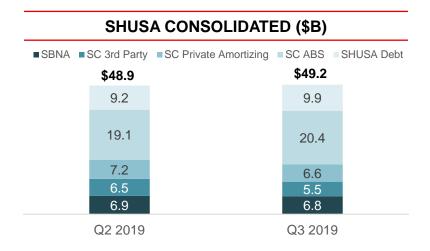


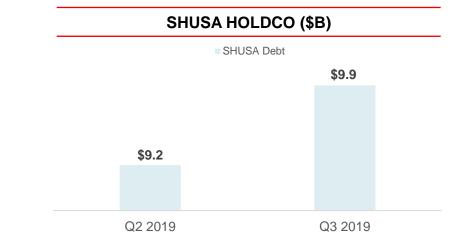
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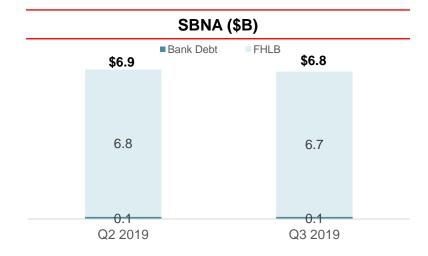
1 See pages 31 and 32 for trend detail on SBNA loan portfolio

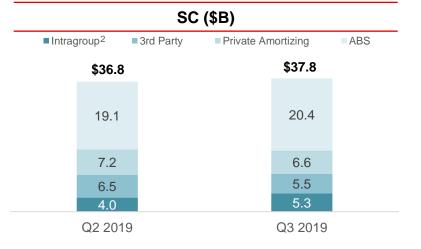
### BORROWED FUNDS PROFILE<sup>1</sup>

Public issuances consist of SHUSA unsecured debt and SC auto ABS











1 As of September 30, 2019

2 Intragroup balance includes lending from SHUSA to SC, which is eliminated at the consolidated level

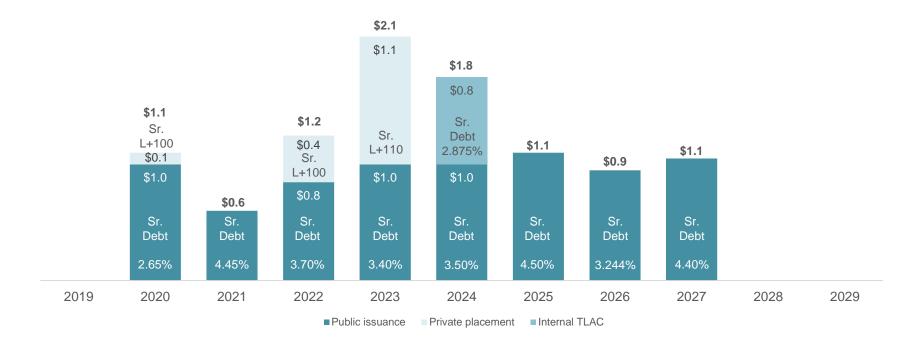
### SHUSA DEBT & TLAC

During 3Q19:

- Redeemed \$0.7B of private debt due in 2019 and issued \$0.7B new private debt maturing in 2023
- Issued \$0.75B in internal TLAC debt @ 2.875% maturing in 2024

In October, exchanged \$0.95B of the 4.45% debt (due 2021) and 3.70% debt (due 2022), for new 3.24% debt (due 2026)

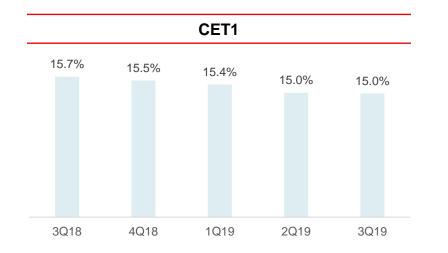
As of 3Q19, SHUSA met the Federal Reserve TLAC and Long-term Debt ("LTD") requirements with 21.6% TLAC, 6.6% LTD<sup>1</sup> and CET1 ratio of 15.0%



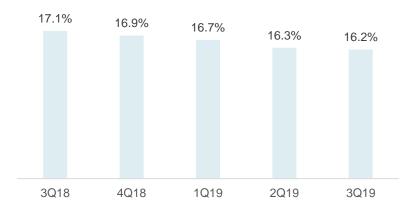


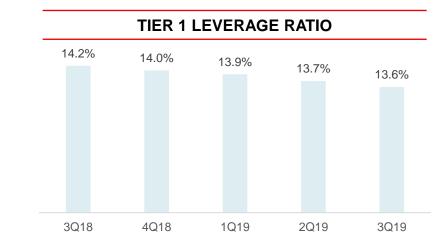
### CAPITAL RATIOS<sup>1</sup>

SHUSA capital ratios remain at the top of peers, with recent trend driven by asset growth<sup>2</sup>

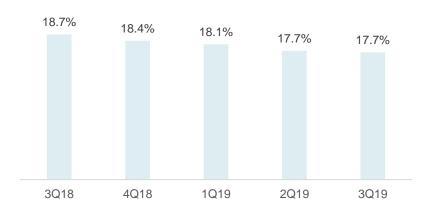


**TIER 1 RISK-BASED CAPITAL RATIO** 





#### TOTAL RISK-BASED CAPITAL RATIO



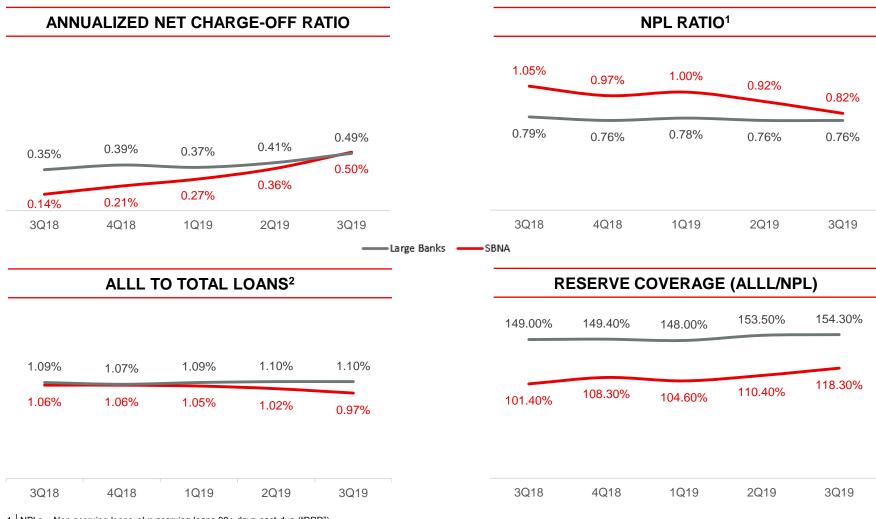


1 Capital ratios calculated under the U.S. Basel III framework on a transitional basis.

2 See page 24 for comparison of SHUSA capital ratios to peers.

### SBNA ASSET QUALITY

#### SBNA asset quality metrics remain stable and in-line with bank peers



1 NPLs = Non accruing loans *plus* accruing loans 90+ days past due ("DPD")

2 ALLL = Allowance for loan and lease losses

\* Source: SNL Bank level data; Large Bank = BAC, COF, C, KEY, BMO, HSBA, PNC, RBS, JPM, UNB, TD, USB, and WFC

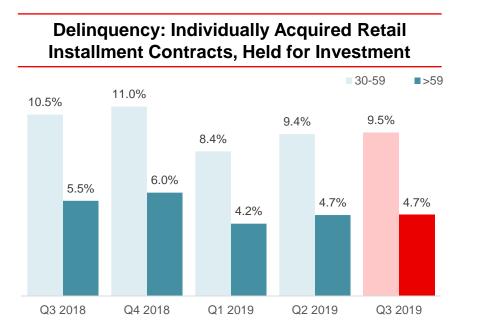




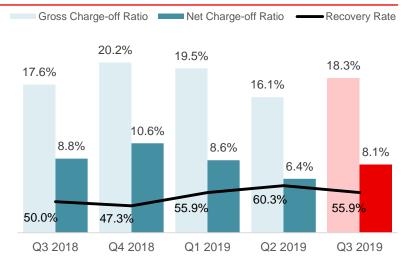
### SC ASSET QUALITY

Gross charge-offs increased 70 bps and net charge-offs decreased 70 bps year-over-year

30-59 day delinquency ratio decreased 100 bps and >59 day delinquency ratio decreased 80bps year-over-year



### Credit: Individually Acquired Retail Installment Contracts, Held for Investment





### **RATING AGENCIES**

### STANDARD &POOR'S

On September 13, 2019, S&P affirmed SHUSA's ratings at BBB+/A-2 and SBNA's ratings at A-/A-2. The outlook for both remains Stable.

Moody's.

On December 14, 2017, Moody's upgraded SBNA's long-term rating by 1 notch from Baa2 to Baa1. SHUSA's ratings were not impacted.

# FitchRatings.

On July 15, 2019, Fitch affirmed the ratings for SHUSA and SBNA at BBB+/F-2 and the outlook at Stable.

September	:	Santander			SHUSA		SBNA				
2019	S&P Moody's Fitch S&P	Moody's	Fitch	S&P	Moody's	Fitch					
Short Term Deposits	A-1	P-1	F-1	A-2	N/A	F-2	A-2	P-1	F-2		
Long-Term Deposits	A-1	A2	А	N/A	N/A	N/A	A-2	A2	A-		
Senior Debt	А	A2	А	BBB+	Baa3	BBB+	A-	Baa1	BBB+		
Outlook	Stable	Stable	Stable	Stable	Stable	Stable	Stable	Stable	Stable		





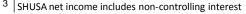
## APPENDIX



### **CONSOLIDATING INCOME STATEMENT**

For the three-month period ended September 30, 2019											
S	BNA		SC		Other <sup>(1)</sup>		IHC Entities <sup>(2)</sup>		HUSA		
\$	712	\$	1,335	\$	17	\$	121	\$	2,185		
	(181)		(336)		(30)		(19)		(566)		
\$	531	\$	999	\$	(13)	\$	102	\$	1,619		
	180		737	\$	(29)		111		999		
	-		-		-		-		-		
	2		-		-		-		2		
\$	713	\$	1,736	\$	(42)	\$	213	\$	2,620		
	(568)		(854)		(53)		(158)		(1,633)		
	-		-		-		-		-		
	(50)		(567)		-		13		(604)		
\$	95	\$	315	\$	(95)	\$	68	\$	383		
	(8)		(82)		(3)		(20)		(113)		
\$	87	\$	233	\$	(98)	\$	48	\$	270		
	-		67		-		-		67		
\$	87	\$	166	\$	(98)	\$	48	\$	203		
-	\$ \$ \$	SBNA         \$712         (181)         \$531         180         -         2         \$713         (568)         -         (50)         \$95         (8)         \$87	SBNA         \$       712       \$         (181)       (181)         \$       531       \$         \$       531       \$         180       -       -         2       2       \$         \$       713       \$         (568)       -       -         (568)       -       -         (50)       -       (50)         \$       95       \$         (8)       (8)       \$         \$       87       \$         \$       87       \$         \$       87       \$	SBNA       SC         \$       712       \$       1,335         (181)       (336)       (336)         \$       531       \$       999         180       737       737         -       -       -       -         2       -       -       -         2       -       -       -         3       713       \$       1,736         (568)       (854)       -       -         (568)       (567)       (567)         \$       95       \$       315         (8)       (82)       (82)         \$       87       \$       233         -       -       67       67	SBNA       SC       Other         \$       712       \$       1,335       \$         (181)       (336)       (336)       (336)       (336)         \$       531       \$       999       \$         \$       531       \$       999       \$         180       737       \$       \$         2       -       -       -         2       -       -       -         2       -       -       -         5       713       \$       1,736       \$         (568)       (854)       -       -         (568)       (567)       -       -         (50)       (567)       \$       \$         (8)       (82)       \$       \$         (8)       (82)       \$       \$         \$       87       \$       233       \$         -       -       67       -       67	SBNA       SC       Other <sup>(1)</sup> \$       712       \$       1,335       \$       17         (181)       (336)       (30)       (30)         \$       531       \$       999       \$       (13)         \$       531       \$       999       \$       (13)         \$       531       \$       999       \$       (13)         \$       531       \$       999       \$       (13)         180       737       \$       (29)         -       -       -       -         2       -       -       -         2       -       -       -         2       -       -       -         2       -       -       -         2       -       -       -       -         5       713       \$       1,736       \$       (42)         (568)       (854)       (53)       -       -         5       95       \$       315       \$       (95)       -         (8)       (82)       (33)       \$       (98)       -       -       -         67	SBNA       SC       Other <sup>(1)</sup> IHC         \$       712       \$       1,335       \$       17       \$         (181)       (336)       (30)       (30)       (30)       (30)         \$       531       \$       999       \$       (13)       \$         180       737       \$       (29)       (29)       (29)       (29)         -       -       -       -       -       -       (29)       (29)       (29)         -       2       -	SBNA       SC       Other <sup>(1)</sup> IHC Entities <sup>(2)</sup> \$ 712       \$ 1,335       \$ 17       \$ 121         (181)       (336)       (30)       (19)         \$ 531       \$ 999       (13)       \$ 102         180       737       \$ (29)       111         -       -       -       -         2       -       -       -         2       -       -       -         2       -       -       -         3       713       \$ 1,736       \$ (42)       \$ 213         (568)       (854)       (53)       (158)         -       -       -       -         (50)       (567)       -       13         \$ 95       \$ 315       \$ (95)       \$ 68         (8)       (82)       (3)       (20)         \$ 87       \$ 233       (98)       \$ 48         -       67       -       -	SBNA       SC       Other <sup>(1)</sup> IHC Entities <sup>(2)</sup> S         \$ 712       \$ 1,335       \$ 17       \$ 121       \$         (181)       (336)       (30)       (19)       \$         \$ 531       \$ 999       (13)       \$ 102       \$         180       737       \$ (29)       111       \$         -       -       -       -       -       -         2       -       -       -       -       -         2       -       -       -       -       -         2       -       -       -       -       -         2       -       -       -       -       -         2       -       -       -       -       -         2       -       -       -       -       -         2       -       -       -       -       -       -         3       1,736       \$ (42)       \$ 213       \$       \$         (568)       (854)       (53)       (158)       -       -         5       95       \$ 315       \$ (95)       \$ 68       \$         (8)       (		

Includes holding company activities, IHC eliminations, eliminations and purchase accounting marks related to SC consolidation.
 The entities acquired in the formation of the IHC are presented within "other" in SHUSA's financial statement segment presentation due to immateriality.
 SHUSA net income includes non-controlling interest





### CONSOLIDATING BALANCE SHEET

	September 30, 2019											
								IHC				
(US \$ millions)	SBNA			SC	C	Other <sup>(1)</sup>	E	ntities <sup>(2)</sup>		SHUSA		
Assets												
Cash and cash equivalents	\$	4,980	\$	39	\$	(120)	\$	2,838	\$	7,737		
Investments available-for-sale at fair value		9,966		92		250		3,423		13,731		
Investments held-to-maturity		3,604		-		-		-		3,604		
Other investment securities <sup>(3)</sup>		960		-		1		6		967		
Loans held for investment ("HFI")		53,805		29,617		(52)		7,050		90,420		
Less ALLL		(536)		(3,117)		4		(87)		(3,736)		
Total loans HFI, net		53,269		26,500		(48)		6,963		86,684		
Goodwill		3,403		74		967		-		4,444		
Other assets		7,361		20,570		449		1,638		30,018		
Total assets	\$	83,543	\$	47,275	\$	1,499	\$	14,868	\$	147,185		
Liabilities and Stockholder's Equity												
Deposits	\$	60,255	\$	-	\$	(3,553)	\$	9,538	\$	66,240		
Borrowings and other debt obligations		6,851		37,633		4,627		49		49,160		
Other liabilities		2,638		2,297		85		2,096		7,116		
Total liabilities		69,744		39,930		1,159		11,683		122,516		
Stockholder's equity including												
noncontrolling interest		13,799		7,345		340		3,185		24,669		
Total liabilities and stockholder's equity	\$	83,543	\$	47,275	\$	1,499	\$	14,868	\$	147,185		

Santambar 20, 2010

1 Includes holding company activities, IHC eliminations, eliminations and purchase accounting marks related to SC consolidation.

<sup>2</sup> The entities acquired in the formation of the IHC are presented within "other" in SHUSA's financial statement segment presentation due to immateriality.

3 Other investment securities include trading securities.

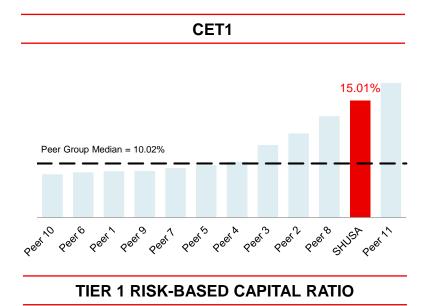


## QUARTERLY TRENDED STATEMENT OF OPERATIONS 23

(US \$ Millions)	 3Q18	4Q18	1Q19	2Q19	3Q19
Interest income	\$ 2,043	\$ 2,095	\$ 2,141	\$ 2,176	2,185
Interest expense	(444)	(491)	(538)	(554)	(566)
Net interest income	1,599	1,604	1,603	1,622	1,619
Fees & other income	824	807	897	961	999
Other non interest income	(2)	(5)	(2)	2	2
Net revenue	2,421	2,406	2,498	2,585	2,620
General, administrative, and other expenses	(1,451)	(1,491)	(1,542)	(1,542)	(1,633)
Provision for credit losses	(621)	(731)	(600)	(481)	(604)
Income before taxes	349	184	356	562	383
Income tax (expense)/benefit	(110)	(52)	(116)	(155)	(113)
Net income	\$ 239	\$ 132	\$ 240	\$ 407	\$ 270
Less: Net Income Attributable to NCI	72	32	73	111	67
Net income Attributable to SHUSA	\$ 167	\$ 100	\$ 167	\$ 296	\$ 203



## CAPITAL RATIOS PEER COMPARISON (AS OF 9/30/19)

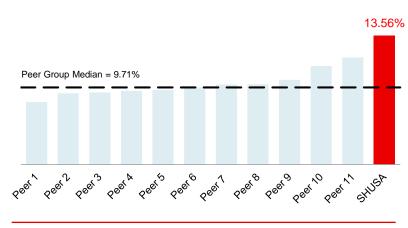


16.19% Peer Group Median = 11.41%  $p_{ee^{h}} p_{ee^{h}} p_{ee^{h}} p_{e^{e^{h}}} p$ 

---Peer Median

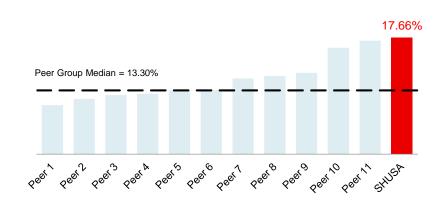
1 Peers: BBT, COF, CIT, CFG, HBAN, KEY, MTB, MUFG, RF, STI, TD

2 Peer data from SNL Financial



**TIER 1 LEVERAGE RATIO** 

TOTAL RISK-BASED CAPITAL RATIO



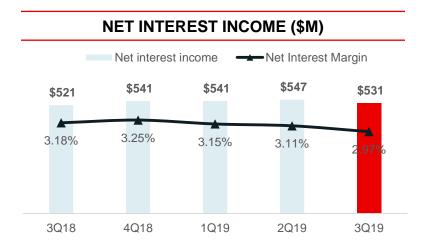


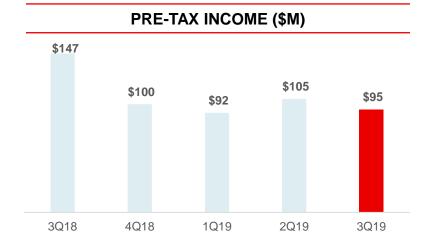
### NON-GAAP TO GAAP RECONCILIATIONS

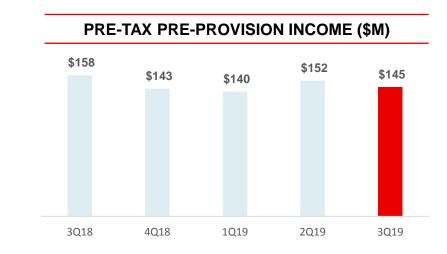
\$ Millions SHUSA Pre-Tax Pre-Provision Income		3Q18		4Q18		1Q19		2Q19		3Q19
	\$	349	\$	184	\$	356	\$	562	\$	383
Pre-tax income, as reported Add back:	Φ	549	φ	104	φ	300	φ	302	φ	303
Provision for credit losses		621		731		600		481		604
Pre-tax pre-provision Income	\$	970	\$	915	\$	956	\$	1,043	\$	987
CET 1 to Risk-Weighted Assets CET 1 capital	\$	<b>3Q18</b> 16,471	\$	<b>4Q18</b> 16,759	\$	<b>1Q19</b> 16,979	\$	<b>2Q19</b> 17,277	\$	<b>3Q19</b> 17,504
Risk-weighted assets		104,988		107,916	1	10,469		114,877		116,652
Ratio		15.7%		15.5%		15.4%		15.0%		15.0%
Tier 1 Leverage										
Tier 1 capital	\$	17,935	\$	18,193	\$	18,397	\$	18,695	\$	18,888
Average total assets for leverage capital purposes		126,656		129,681	1	32,154		136,165		139,301
Ratio		14.2%		14.0%		13.9%		13.7%		13.6%
Tier 1 Risk-Based										
Tier 1 capital Risk-weighted assets	\$	17,935 104,988	\$	18,193 107,916		18,397 10,469		18,695 114,877	\$	18,888 116,652
Ratio		17.1%		16.9%		16.7%		16.3%		16.2%
Total Risk-Based										
Risk-based capital	\$	19,665	\$	19,807	\$	20,039	\$	20,391	\$	20,601
Risk-weighted assets		104,988		107,916	1	10,469		114,877		116,652
Ratio		18.7%		18.4%		18.1%		17.7%		17.7%

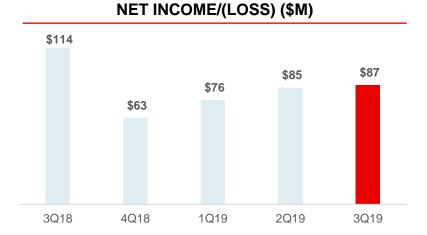


### SBNA: QUARTERLY PROFITABILITY











### SBNA: QUARTERLY TRENDED STATEMENT OF OPS

(US\$ in Millions)	3Q18	4	4Q18	1Q19	2Q19	3	3Q19
Interest income	\$ 640	\$	680	\$ 698	\$ 719	\$	712
Interest expense	(119)		(139)	(157)	(172)		(181)
Net interest income	521		541	541	547		531
Fees & other income	122		138	130	142		180
Other non-interest income	(1)		(5)	(2)	2		2
Net revenue	642		674	669	691		713
General, administrative & other expenses	(484)		(531)	(529)	(539)		(568)
Other expenses	-		-	-	-		-
Release of/(provision for) credit losses	(11)		(43)	(48)	(47)		(50)
Income before taxes	147		100	92	105		95
Income tax expense	(33)		(37)	(16)	(20)		(8)
Net income/(loss)	\$ 114	\$	63	\$ 76	\$ 85	\$	87
Pre-Tax Pre-Provision Income	\$ 158	\$	143	\$ 140	\$ 152	\$	145
	3Q18		4Q18	1Q19	2Q19		3Q19
Net interest margin before provision	3.18%		3.25%	3.15%	3.11%		2.97%

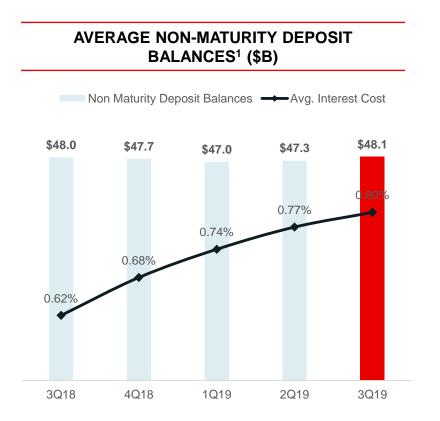


### SBNA: QUARTERLY AVERAGE BALANCE SHEET

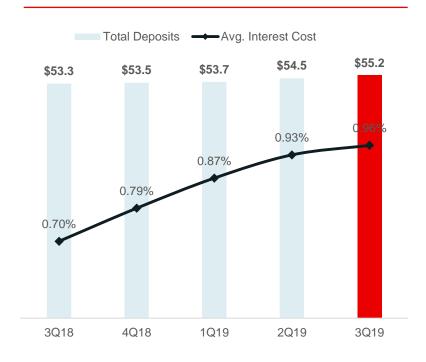
(In millions)	3Q19	Э	2Q <sup>2</sup>	19	Char	ige	3Q18		
	Average Balance	Yield/ Rate	Average Balance	Yield/ Rate	Average Balance	Yield/ Rate	Average Balance	Yield/ Rate	
Deposits and investments	\$ 16,207	2.25%	\$ 15,997	2.40%	\$ 210	-0.15%	\$ 17,687	2.34%	
Loans	55,337	4.49%	54,330	4.59%	1,007	-0.10%	47,902	4.33%	
Allowance for loan losses	(553)		(560)		7		(546)		
Other assets	9,757		9,322		435		8,587		
TOTAL ASSETS	\$ 80,748	3.53%	\$ 79,089	3.64%	\$ 1,659	-0.11%	\$ 73,630	3.38%	
Interest-bearing demand deposits	8,920	0.69%	8,791	0.71%	129	-0.02%	7,974	0.34%	
Noninterest-bearing demand deposits	12,245		12,514		(269)		11,808		
Savings	3,813	0.07%	3,885	0.06%	(72)	0.01%	4,041	0.34%	
Money market	26,357	1.28%	25,576	1.24%	781	0.04%	28,265	0.89%	
Certificates of deposit	7,077	2.06%	7,213	2.00%	(136)	0.06%	5,028	1.41%	
Borrowed funds	6,255	2.82%	5,317	3.07%	938	-0.25%	1,391	4.78%	
Other liabilities	2,226		2,101		125		1,615		
Equity	13,855		13,692		163		13,508		
TOTAL LIABILITIES & STOCKHOLDER'S EQUITY	\$ 80,748	0.90%	\$ 79,089	0.87%	\$ 1,659	0.03%	\$ 73,630	0.57%	
NIM		2.97%		3.11%		-0.14%		3.18%	



### SBNA: FUNDING – DEPOSITS



#### AVERAGE TOTAL DEPOSIT BALANCE<sup>1</sup> (\$B)





### SBNA: ASSET QUALITY

### SBNA asset quality metrics remain in line with large bank peers



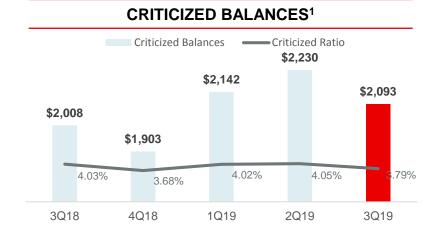
DELINQUENCY<sup>2</sup>

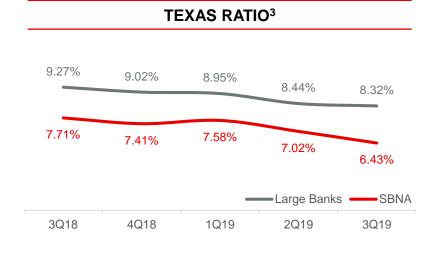




2 Delinquency = accruing loans 30-89 DPD plus accruing loans 90+ DPD

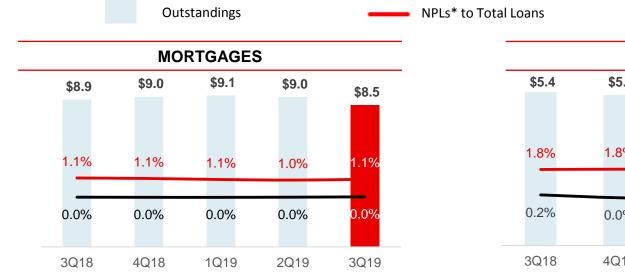
3 See slide 35 for non-GAAP measurement reconciliation of Texas Ratio

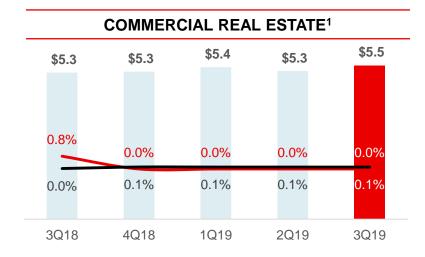


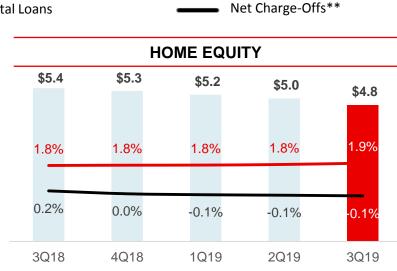


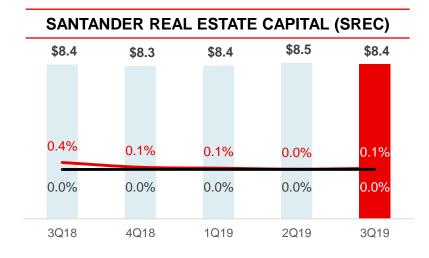


### SBNA: ASSET QUALITY (CONTINUED)







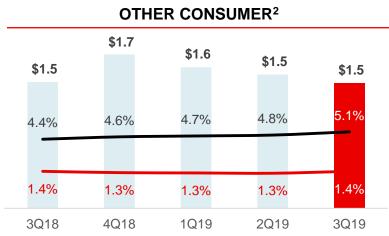


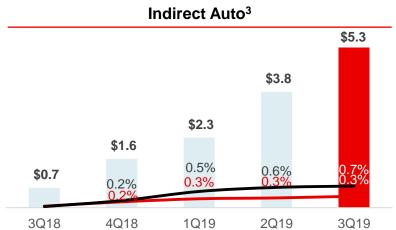
Commercial real estate ("CRE") is comprised of the commercial real estate and continuing care retirement communities business segments (SREC segment included in separate graph)
 \* Dollars in billions



### SBNA: ASSET QUALITY (CONTINUED)







1 Commercial Banking = Equipment Finance & Leasing, Commercial Equipment Vehicle Finance-Strategic, Financial Institutions Coverage, International Trade Banking, Middle Market, Asset Based Lending, Institutional-NonProfit, Government Banking, Life Sciences & Technology, Professional & Business Services, Energy Finance, Mortgage Warehouse, Other Non-Core Commercial, Chrysler Auto Finance, Footprint Dealer Floorplan and Commercial Banking Not Classified Elsewhere and all other Commercial Business segments.

2 Other Consumer = Direct Consumer, Indirect Consumer, RV/Marine, Credit Cards, SFC, & Retail. run-off

3 Indirect Auto = Origination program assets through SC, full roll-out in Q2'18

\* Dollars in billions

\$6.0

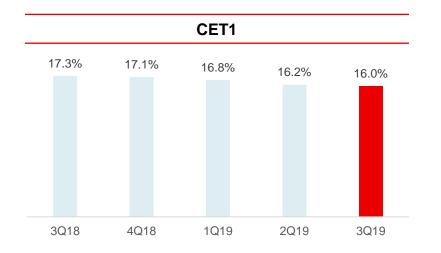
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3Q19



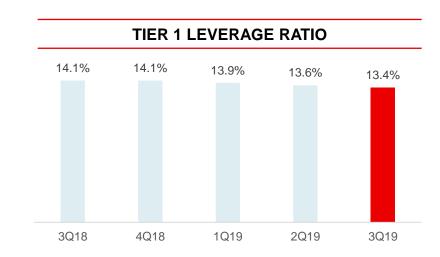
### SBNA: CAPITAL RATIOS<sup>1</sup>



**TIER 1 RISK-BASED CAPITAL RATIO** 



1 Capital ratios calculated under the U.S. Basel III framework on a transitional basis.



 TOTAL RISK-BASED CAPITAL RATIO

 18.4%
 18.2%
 17.8%
 17.2%
 17.0%

 18.4%
 18.2%
 17.8%
 17.2%
 17.0%

 18.4%
 10.19
 20.19
 30.19



### SBNA: NON-GAAP TO GAAP RECONCILIATIONS

3Q18		4Q18		1Q19		2Q19		3Q19
\$ 147	\$	100	\$	92	\$	105	\$	95
11		43		48		47		50
\$ 158	\$	143	\$	140	\$	152	\$	145
3Q18		4Q18		1Q19		2Q19		3Q19
\$ 9,952	\$	10,179	\$	10,239	\$	10,303	\$	10,335
57,609		59,394		61,057		63,635		64,543
17.3%		17.1%		16.8%		16.2%		16.0%
\$ 9,952	\$	10,179	\$	10,239	\$	10,303	\$	10,335
70,694		72,309		73,903		75,719		77,262
14.1%		14.1%		13.9%		13.6%		13.4%
\$ 9,952	\$	10,179	\$	10,239	\$	10,303	\$	10,335
 -		-		-		-		-
57,609		59,394		61,057		63,635		64,543
17.3%		17.1%		16.8%		16.2%		16.0%
\$ 10,577	\$	10,820	\$	10,890	\$	10,952	\$	10,965
57,609		59,394		61,057		63,635		64,543
18.4%		18.2%		17.8%		17.2%		17.0%
\$ \$ \$ 	11 \$ 158 3Q18 \$ 9,952 57,609 17.3% \$ 9,952 70,694 14.1% \$ 9,952 - 57,609 17.3% \$ 10,577 57,609	$ \begin{array}{c ccccc}  & 11 \\ & 158 \\ & 3Q18 \\ & 9,952 \\ & 57,609 \\ \end{array} $ $ \begin{array}{c}  & 9,952 \\ & 57,694 \\ & 14.1\% \\ & 14.1\% \\ & 9,952 \\ & 57,609 \\ & 17.3\% \\ & 10,577 \\ & 10,577 \\ & 57,609 \\ \end{array} $	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	11       43       48         \$       158       \$       143       \$       140       \$         \$       3Q18       4Q18       1Q19       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         17.3%       17.1%       16.8%         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,179       \$       10,239       \$         \$       9,952       \$       10,17	$\begin{array}{c c c c c c c c c c c c c c c c c c c $	$\begin{array}{c c c c c c c c c c c c c c c c c c c $



## SBNA: NON-GAAP TO GAAP RECONCILIATIONS (cont.) 35

\$ Millions

SBNA -	Texas Ratio		3Q18		4Q18		1Q19		2Q19		3Q19
	Total Equity	\$	13,241	\$	13,408	\$	13,561	\$	13,736	\$	13,799
	Less:										
	Goodwill and other intangibles (excluding MSRs <sup>1</sup> )		(3,589)		(3,636)		(3,607)		(3,632)		(3,635)
	Preferred stock		-		-		-		-		-
	Add: Allowance for loan losses		531		546		560		560		536
	Total equity and loss allowances for Texas Ratio	\$	10,183	\$	10,318	\$	10,514	\$	10,664	\$	10,700
	Nonperforming assets	\$	541	\$	526	\$	558	\$	528	\$	470
	90+ DPD accruing		0		7		7		6		6
	Accruing TDRs		244		232		232		215		212
	Total nonperforming assets	\$	785	\$	765	\$	797	\$	749	\$	688
	Texas ratio		7.7%		7.4%		7.6%		7.0%		6.4%
	Pre-Tax Pre-Provision Income	<b>^</b>	3Q18		4Q18	•	1Q19	•	2Q19	•	3Q19
	Pre-tax income, as reported	\$	147	\$	100	\$	92	\$	105	\$	95
	Add back:				40		40		A-7		50
-	(Release of)/provision for credit losses	<u>۴</u>	11	<b>^</b>	43	<b>^</b>	48	<b>^</b>	47	<u>م</u>	50
	Pre-tax pre-provision income	\$	158	\$	143	\$	140	\$	152	\$	145



1 Mortgage servicing rights

## THANK YOU.

Our purpose is to help people and businesses prosper.

Our culture is based on believing that everything we do should be:

### Simple Personal Fair.



MEMBER OF Dow Jones Sustainability Indices In Collaboration with RobecoSAM (

